# 2012

# Federal Employee Viewpoint Survey Results

EMPLOYEES INFLUENCING CHANGE

**Federal Acquisition Service (GS30)** 

2nd Level Subagency Comparison Report

Over 687,000 Federal Employees' Opinions

UNITED STATES
OFFICE OF PERSONNEL MANAGEMENT

#### **Response Summary**

	Surveys Completed
Governmentwide	687,687
General Services Administration	6,592
Federal Acquisition Service (GS30)	1,751
FAS/Ofc of Acquisition Management	120
FAS/Ofc of Assisted Acquisition Svs	60
FAS/Ofc of Cust Accounts & Research	28
FAS/Ofc of Integrated Technology Svcs	178
FAS/Ofc of Strategy Management	7
FAS/Ofc of Strtgc Bus Plng & Proc Imp	8
FAS/Ofc of the Chief Info Officer	55
FAS/Ofc of the Regional Commissioner - Region 1	4
FAS/Ofc of the Regional Commissioner - Region 2	46
FAS/Ofc of the Regional Commissioner - Region 3	103
FAS/Ofc of the Regional Commissioner - Region 4	98
FAS/Ofc of the Regional Commissioner - Region 5	84
FAS/Ofc of the Regional Commissioner - Region 6	82
FAS/Ofc of the Regional Commissioner - Region 7	110
FAS/Ofc of the Regional Commissioner - Region 8	44
FAS/Ofc of the Regional Commissioner - Region 9	75
FAS/Ofc of the Regional Commissioner - Region 10	79
FAS/Ofc of the Regional Commissioner - Region DC	50
FAS/Ofc of Trvl, Motor Vech & Card Svcs	132
FAS/Office of Administration	32
FAS/Office of General Supplies & Svcs	293
FAS/Office of the Commissioner	7
FAS/Office of the Controller	49

This 2012 Federal Employee Viewpoint Survey Report provides summary results for subagencies within your department or agency. The results include response percentages for each survey item. The definitions for the Positive, Neutral, and Negative response percentages vary in the following ways across the three primary response scales used in the survey:

Positive: Strongly Agree and Agree / Very Satisfied and Satisfied / Very Good and Good

Neutral: Neither Agree nor Disagree / Neither Satisfied nor Dissatisfied / Fair

Negative: Disagree and Strongly Disagree / Dissatisfied and Very Dissatisfied / Poor and Very Poor

Positive, Neutral, and Negative percentages are based on the total number of responses (N) that are in these three categories. The number of *Do Not Know (DNK)* or *No Basis to Judge (NBJ)* responses, where applicable, is listed separately.

*Note*: The report tables that follow do not include results for any subagency listed in the Response Summary table (above) that had fewer than 10 completed surveys.

# **My Work Experience**

### 1. I am given a real opportunity to improve my skills in my organization.

	N	Positive	Neutral	Negative
Governmentwide	686,499	63.2%	16.6%	20.2%
General Services Administration	6,576	70.4%	13.8%	15.8%
Federal Acquisition Service (GS30)	1,745	75.2%	12.0%	12.9%
FAS/Ofc of Acquisition Management	119	80.4%	9.6%	9.9%
FAS/Ofc of Assisted Acquisition Svs	59	89.7%	7.3%	3.0%
FAS/Ofc of Cust Accounts & Research	28	80.0%	9.7%	10.3%
FAS/Ofc of Integrated Technology Svcs	177	73.5%	10.3%	16.1%
FAS/Ofc of the Chief Info Officer	55	78.5%	15.0%	6.6%
FAS/Ofc of the Regional Commissioner - Region 2	46	80.3%	9.2%	10.5%
FAS/Ofc of the Regional Commissioner - Region 3	103	77.4%	15.2%	7.4%
FAS/Ofc of the Regional Commissioner - Region 4	98	72.3%	14.3%	13.4%
FAS/Ofc of the Regional Commissioner - Region 5	84	78.7%	11.3%	10.0%
FAS/Ofc of the Regional Commissioner - Region 6	82	75.4%	10.4%	14.1%
FAS/Ofc of the Regional Commissioner - Region 7	110	84.3%	11.3%	4.4%
FAS/Ofc of the Regional Commissioner - Region 8	44	92.8%	0.0%	7.2%
FAS/Ofc of the Regional Commissioner - Region 9	75	65.2%	12.2%	22.7%
FAS/Ofc of the Regional Commissioner - Region 10	78	90.9%	1.2%	7.8%
FAS/Ofc of the Regional Commissioner - Region DC	50	68.1%	14.6%	17.3%
FAS/Ofc of Trvl, Motor Vech & Card Svcs	131	70.5%	13.9%	15.6%
FAS/Office of Administration	32	92.9%	2.9%	4.3%
FAS/Office of General Supplies & Svcs	292	65.5%	16.6%	17.8%
FAS/Office of the Controller	49	61.9%	17.9%	20.2%

# My Work Experience (continued)

### 2. I have enough information to do my job well.

	N	Positive	Neutral	Negative
Governmentwide	684,821	71.9%	14.5%	13.6%
General Services Administration	6,554	75.4%	13.2%	11.4%
Federal Acquisition Service (GS30)	1,738	79.5%	11.0%	9.4%
FAS/Ofc of Acquisition Management	119	87.4%	5.7%	6.9%
FAS/Ofc of Assisted Acquisition Svs	60	87.4%	9.7%	2.9%
FAS/Ofc of Cust Accounts & Research	28	83.8%	3.0%	13.2%
FAS/Ofc of Integrated Technology Svcs	177	77.5%	8.0%	14.4%
FAS/Ofc of the Chief Info Officer	55	77.0%	12.1%	10.9%
FAS/Ofc of the Regional Commissioner - Region 2	46	88.1%	4.3%	7.6%
FAS/Ofc of the Regional Commissioner - Region 3	102	81.2%	11.9%	6.9%
FAS/Ofc of the Regional Commissioner - Region 4	98	79.1%	14.9%	6.0%
FAS/Ofc of the Regional Commissioner - Region 5	83	81.9%	8.7%	9.4%
FAS/Ofc of the Regional Commissioner - Region 6	82	81.4%	11.5%	7.1%
FAS/Ofc of the Regional Commissioner - Region 7	109	84.1%	8.7%	7.2%
FAS/Ofc of the Regional Commissioner - Region 8	43	82.9%	14.4%	2.7%
FAS/Ofc of the Regional Commissioner - Region 9	74	73.0%	16.0%	11.0%
FAS/Ofc of the Regional Commissioner - Region 10	79	86.4%	7.8%	5.8%
FAS/Ofc of the Regional Commissioner - Region DC	50	68.8%	18.9%	12.3%
FAS/Ofc of Trvl, Motor Vech & Card Svcs	128	75.4%	13.4%	11.2%
FAS/Office of Administration	30	84.5%	12.7%	2.8%
FAS/Office of General Supplies & Svcs	293	76.1%	12.8%	11.2%
FAS/Office of the Controller	49	74.9%	11.8%	13.3%

# My Work Experience (continued)

### 3. I feel encouraged to come up with new and better ways of doing things.

	N	Positive	Neutral	Negative
Governmentwide	681,499	57.8%	18.7%	23.5%
General Services Administration	6,548	65.7%	16.3%	17.9%
Federal Acquisition Service (GS30)	1,739	68.9%	15.4%	15.7%
FAS/Ofc of Acquisition Management	120	78.8%	11.4%	9.7%
FAS/Ofc of Assisted Acquisition Svs	59	72.6%	19.0%	8.4%
FAS/Ofc of Cust Accounts & Research	28	80.0%	6.7%	13.3%
FAS/Ofc of Integrated Technology Svcs	178	60.8%	15.1%	24.1%
FAS/Ofc of the Chief Info Officer	55	73.5%	19.4%	7.1%
FAS/Ofc of the Regional Commissioner - Region 2	45	81.0%	11.3%	7.7%
FAS/Ofc of the Regional Commissioner - Region 3	103	71.0%	16.6%	12.4%
FAS/Ofc of the Regional Commissioner - Region 4	97	71.6%	16.0%	12.4%
FAS/Ofc of the Regional Commissioner - Region 5	84	69.3%	14.3%	16.4%
FAS/Ofc of the Regional Commissioner - Region 6	82	69.4%	9.7%	20.9%
FAS/Ofc of the Regional Commissioner - Region 7	110	74.0%	18.5%	7.5%
FAS/Ofc of the Regional Commissioner - Region 8	44	91.0%	2.1%	7.0%
FAS/Ofc of the Regional Commissioner - Region 9	74	62.6%	17.5%	19.9%
FAS/Ofc of the Regional Commissioner - Region 10	79	74.0%	15.0%	11.0%
FAS/Ofc of the Regional Commissioner - Region DC	49	63.4%	22.0%	14.6%
FAS/Ofc of Trvl, Motor Vech & Card Svcs	130	67.8%	12.8%	19.5%
FAS/Office of Administration	32	84.6%	9.0%	6.4%
FAS/Office of General Supplies & Svcs	289	59.3%	20.2%	20.5%
FAS/Office of the Controller	49	62.1%	14.0%	23.9%

# My Work Experience (continued)

### 4. My work gives me a feeling of personal accomplishment.

	N	Positive	Neutral	Negative
Governmentwide	684,685	72.4%	14.4%	13.2%
General Services Administration	6,553	75.8%	13.4%	10.9%
Federal Acquisition Service (GS30)	1,738	77.4%	12.3%	10.3%
FAS/Ofc of Acquisition Management	119	82.9%	12.7%	4.4%
FAS/Ofc of Assisted Acquisition Svs	59	83.3%	9.3%	7.4%
FAS/Ofc of Cust Accounts & Research	28	81.4%	11.3%	7.3%
FAS/Ofc of Integrated Technology Svcs	176	69.6%	13.6%	16.8%
FAS/Ofc of the Chief Info Officer	54	84.0%	8.6%	7.4%
FAS/Ofc of the Regional Commissioner - Region 2	45	76.2%	9.3%	14.4%
FAS/Ofc of the Regional Commissioner - Region 3	102	82.3%	8.1%	9.6%
FAS/Ofc of the Regional Commissioner - Region 4	97	84.6%	8.5%	7.0%
FAS/Ofc of the Regional Commissioner - Region 5	84	77.2%	14.4%	8.5%
FAS/Ofc of the Regional Commissioner - Region 6	82	74.5%	12.9%	12.6%
FAS/Ofc of the Regional Commissioner - Region 7	110	84.4%	11.3%	4.3%
FAS/Ofc of the Regional Commissioner - Region 8	43	92.2%	2.5%	5.3%
FAS/Ofc of the Regional Commissioner - Region 9	75	69.4%	13.3%	17.3%
FAS/Ofc of the Regional Commissioner - Region 10	77	86.2%	10.1%	3.7%
FAS/Ofc of the Regional Commissioner - Region DC	50	75.2%	14.5%	10.3%
FAS/Ofc of Trvl, Motor Vech & Card Svcs	131	77.8%	13.8%	8.4%
FAS/Office of Administration	32	71.6%	9.4%	19.0%
FAS/Office of General Supplies & Svcs	293	71.1%	17.5%	11.4%
FAS/Office of the Controller	49	76.0%	6.6%	17.5%

# My Work Experience (continued)

### 5. I like the kind of work I do.

	N	Positive	Neutral	Negative
Governmentwide	682,133	83.8%	10.4%	5.7%
General Services Administration	6,526	82.4%	11.2%	6.5%
Federal Acquisition Service (GS30)	1,734	81.5%	11.5%	7.0%
FAS/Ofc of Acquisition Management	119	88.5%	7.8%	3.7%
FAS/Ofc of Assisted Acquisition Svs	60	84.2%	7.5%	8.3%
FAS/Ofc of Cust Accounts & Research	28	82.8%	13.7%	3.6%
FAS/Ofc of Integrated Technology Svcs	177	74.9%	15.1%	10.0%
FAS/Ofc of the Chief Info Officer	55	78.2%	17.6%	4.2%
FAS/Ofc of the Regional Commissioner - Region 2	46	78.1%	12.0%	10.0%
FAS/Ofc of the Regional Commissioner - Region 3	102	82.0%	12.6%	5.4%
FAS/Ofc of the Regional Commissioner - Region 4	97	86.4%	8.5%	5.1%
FAS/Ofc of the Regional Commissioner - Region 5	83	82.3%	11.7%	6.0%
FAS/Ofc of the Regional Commissioner - Region 6	81	84.7%	7.2%	8.1%
FAS/Ofc of the Regional Commissioner - Region 7	107	87.6%	9.0%	3.4%
FAS/Ofc of the Regional Commissioner - Region 8	44	88.9%	8.6%	2.5%
FAS/Ofc of the Regional Commissioner - Region 9	75	74.7%	14.4%	10.9%
FAS/Ofc of the Regional Commissioner - Region 10	78	90.7%	5.5%	3.8%
FAS/Ofc of the Regional Commissioner - Region DC	50	79.3%	12.7%	8.1%
FAS/Ofc of Trvl, Motor Vech & Card Svcs	131	78.9%	11.7%	9.4%
FAS/Office of Administration	32	75.2%	13.2%	11.6%
FAS/Office of General Supplies & Svcs	289	81.1%	12.8%	6.1%
FAS/Office of the Controller	47	79.5%	6.5%	14.0%

# My Work Experience (continued)

### 6. I know what is expected of me on the job.

1 5 5				
	N	Positive	Neutral	Negative
Governmentwide	681,765	80.1%	10.9%	9.0%
General Services Administration	6,494	79.2%	11.3%	9.5%
Federal Acquisition Service (GS30)	1,725	80.9%	10.4%	8.7%
FAS/Ofc of Acquisition Management	117	89.5%	7.7%	2.8%
FAS/Ofc of Assisted Acquisition Svs	60	83.6%	8.8%	7.6%
FAS/Ofc of Cust Accounts & Research	28	72.4%	6.9%	20.8%
FAS/Ofc of Integrated Technology Svcs	176	79.0%	10.0%	10.9%
FAS/Ofc of the Chief Info Officer	55	74.0%	12.2%	13.8%
FAS/Ofc of the Regional Commissioner - Region 2	46	89.7%	6.4%	3.9%
FAS/Ofc of the Regional Commissioner - Region 3	100	85.9%	7.9%	6.2%
FAS/Ofc of the Regional Commissioner - Region 4	97	85.4%	7.3%	7.3%
FAS/Ofc of the Regional Commissioner - Region 5	82	75.7%	12.0%	12.3%
FAS/Ofc of the Regional Commissioner - Region 6	82	78.7%	12.0%	9.2%
FAS/Ofc of the Regional Commissioner - Region 7	109	89.4%	8.0%	2.6%
FAS/Ofc of the Regional Commissioner - Region 8	43	89.9%	10.1%	0.0%
FAS/Ofc of the Regional Commissioner - Region 9	75	76.1%	15.6%	8.3%
FAS/Ofc of the Regional Commissioner - Region 10	78	94.1%	2.5%	3.4%
FAS/Ofc of the Regional Commissioner - Region DC	48	77.6%	8.4%	13.9%
FAS/Ofc of Trvl, Motor Vech & Card Svcs	129	76.1%	13.9%	10.0%
FAS/Office of Administration	32	83.0%	11.9%	5.1%
FAS/Office of General Supplies & Svcs	287	77.0%	12.9%	10.1%
FAS/Office of the Controller	49	69.9%	12.8%	17.3%

# My Work Experience (continued)

### 7. When needed I am willing to put in the extra effort to get a job done.

	N	Positive	Neutral	Negative
Governmentwide	684,790	96.5%	2.3%	1.2%
General Services Administration	6,551	96.6%	2.2%	1.2%
Federal Acquisition Service (GS30)	1,734	97.0%	2.2%	0.8%
FAS/Ofc of Acquisition Management	120	97.4%	2.6%	0.0%
FAS/Ofc of Assisted Acquisition Svs	60	98.7%	1.3%	0.0%
FAS/Ofc of Cust Accounts & Research	28	96.3%	3.7%	0.0%
FAS/Ofc of Integrated Technology Svcs	177	98.5%	1.0%	0.5%
FAS/Ofc of the Chief Info Officer	55	100.0%	0.0%	0.0%
FAS/Ofc of the Regional Commissioner - Region 2	45	98.0%	0.0%	2.0%
FAS/Ofc of the Regional Commissioner - Region 3	103	97.1%	2.9%	0.0%
FAS/Ofc of the Regional Commissioner - Region 4	98	99.1%	0.9%	0.0%
FAS/Ofc of the Regional Commissioner - Region 5	83	96.0%	2.7%	1.3%
FAS/Ofc of the Regional Commissioner - Region 6	82	98.9%	0.0%	1.1%
FAS/Ofc of the Regional Commissioner - Region 7	109	97.4%	2.6%	0.0%
FAS/Ofc of the Regional Commissioner - Region 8	43	97.3%	0.0%	2.7%
FAS/Ofc of the Regional Commissioner - Region 9	74	93.8%	4.5%	1.7%
FAS/Ofc of the Regional Commissioner - Region 10	78	97.7%	1.2%	1.2%
FAS/Ofc of the Regional Commissioner - Region DC	49	89.4%	8.0%	2.6%
FAS/Ofc of Trvl, Motor Vech & Card Svcs	130	97.3%	2.1%	0.7%
FAS/Office of Administration	32	100.0%	0.0%	0.0%
FAS/Office of General Supplies & Svcs	287	95.8%	3.0%	1.2%
FAS/Office of the Controller	49	96.5%	1.8%	1.8%

# My Work Experience (continued)

### 8. I am constantly looking for ways to do my job better.

	N	Positive	Neutral	Negative
Governmentwide	685,285	91.4%	7.1%	1.5%
General Services Administration	6,542	92.2%	6.7%	1.1%
Federal Acquisition Service (GS30)	1,740	92.7%	6.8%	0.5%
FAS/Ofc of Acquisition Management	120	93.7%	6.3%	0.0%
FAS/Ofc of Assisted Acquisition Svs	60	88.6%	11.4%	0.0%
FAS/Ofc of Cust Accounts & Research	26	88.7%	11.3%	0.0%
FAS/Ofc of Integrated Technology Svcs	178	93.7%	6.3%	0.0%
FAS/Ofc of the Chief Info Officer	55	98.4%	1.6%	0.0%
FAS/Ofc of the Regional Commissioner - Region 2	46	92.2%	5.8%	1.9%
FAS/Ofc of the Regional Commissioner - Region 3	103	89.6%	10.4%	0.0%
FAS/Ofc of the Regional Commissioner - Region 4	98	97.8%	2.2%	0.0%
FAS/Ofc of the Regional Commissioner - Region 5	84	91.5%	7.2%	1.3%
FAS/Ofc of the Regional Commissioner - Region 6	80	93.9%	6.1%	0.0%
FAS/Ofc of the Regional Commissioner - Region 7	109	94.1%	5.1%	0.8%
FAS/Ofc of the Regional Commissioner - Region 8	44	95.4%	4.6%	0.0%
FAS/Ofc of the Regional Commissioner - Region 9	74	81.8%	18.2%	0.0%
FAS/Ofc of the Regional Commissioner - Region 10	79	97.8%	2.2%	0.0%
FAS/Ofc of the Regional Commissioner - Region DC	49	88.8%	11.2%	0.0%
FAS/Ofc of Trvl, Motor Vech & Card Svcs	130	91.7%	8.3%	0.0%
FAS/Office of Administration	32	100.0%	0.0%	0.0%
FAS/Office of General Supplies & Svcs	291	91.7%	6.4%	1.9%
FAS/Office of the Controller	49	94.7%	5.3%	0.0%

# My Work Experience (continued)

### 9. I have sufficient resources (for example, people, materials, budget) to get my job done.

	N	Positive	Neutral	Negative	DNK
Governmentwide	684,607	48.0%	16.9%	35.1%	1,655
General Services Administration	6,552	61.1%	14.6%	24.3%	15
Federal Acquisition Service (GS30)	1,741	68.0%	13.7%	18.4%	2
FAS/Ofc of Acquisition Management	119	71.8%	14.4%	13.8%	0
FAS/Ofc of Assisted Acquisition Svs	60	72.3%	14.4%	13.3%	0
FAS/Ofc of Cust Accounts & Research	28	72.7%	10.6%	16.7%	0
FAS/Ofc of Integrated Technology Svcs	176	63.7%	9.8%	26.5%	1
FAS/Ofc of the Chief Info Officer	55	67.3%	17.1%	15.7%	0
FAS/Ofc of the Regional Commissioner - Region 2	45	66.4%	18.3%	15.3%	0
FAS/Ofc of the Regional Commissioner - Region 3	103	75.1%	12.4%	12.4%	0
FAS/Ofc of the Regional Commissioner - Region 4	98	73.9%	12.0%	14.1%	0
FAS/Ofc of the Regional Commissioner - Region 5	82	59.0%	15.3%	25.7%	0
FAS/Ofc of the Regional Commissioner - Region 6	82	72.6%	6.2%	21.2%	0
FAS/Ofc of the Regional Commissioner - Region 7	109	76.1%	8.9%	15.1%	0
FAS/Ofc of the Regional Commissioner - Region 8	44	78.7%	16.5%	4.8%	0
FAS/Ofc of the Regional Commissioner - Region 9	75	71.2%	9.2%	19.6%	0
FAS/Ofc of the Regional Commissioner - Region 10	79	69.5%	14.2%	16.3%	0
FAS/Ofc of the Regional Commissioner - Region DC	50	46.8%	23.9%	29.3%	0
FAS/Ofc of Trvl, Motor Vech & Card Svcs	131	65.7%	14.5%	19.8%	0
FAS/Office of Administration	32	80.8%	8.7%	10.4%	0
FAS/Office of General Supplies & Svcs	291	64.7%	16.7%	18.7%	1
FAS/Office of the Controller	49	73.4%	13.3%	13.2%	0

# My Work Experience (continued)

### 10. My workload is reasonable.

	N	Positive	Neutral	Negative	DNK
Governmentwide	683,078	58.9%	16.2%	24.9%	1,258
General Services Administration	6,514	64.7%	13.9%	21.4%	18
Federal Acquisition Service (GS30)	1,737	68.1%	12.7%	19.2%	0
FAS/Ofc of Acquisition Management	119	68.7%	17.1%	14.2%	0
FAS/Ofc of Assisted Acquisition Svs	60	76.1%	11.6%	12.3%	0
FAS/Ofc of Cust Accounts & Research	28	60.0%	18.8%	21.3%	0
FAS/Ofc of Integrated Technology Svcs	177	66.9%	9.0%	24.1%	0
FAS/Ofc of the Chief Info Officer	55	69.1%	15.4%	15.5%	0
FAS/Ofc of the Regional Commissioner - Region 2	46	63.5%	8.2%	28.3%	0
FAS/Ofc of the Regional Commissioner - Region 3	102	70.7%	13.1%	16.2%	0
FAS/Ofc of the Regional Commissioner - Region 4	98	68.5%	12.4%	19.0%	0
FAS/Ofc of the Regional Commissioner - Region 5	83	72.2%	6.0%	21.8%	0
FAS/Ofc of the Regional Commissioner - Region 6	81	65.5%	10.7%	23.9%	0
FAS/Ofc of the Regional Commissioner - Region 7	110	66.5%	11.8%	21.7%	0
FAS/Ofc of the Regional Commissioner - Region 8	44	83.3%	14.1%	2.6%	0
FAS/Ofc of the Regional Commissioner - Region 9	74	62.8%	13.3%	23.9%	0
FAS/Ofc of the Regional Commissioner - Region 10	78	77.1%	12.3%	10.7%	0
FAS/Ofc of the Regional Commissioner - Region DC	49	52.4%	19.5%	28.1%	0
FAS/Ofc of Trvl, Motor Vech & Card Svcs	129	60.6%	16.5%	22.9%	0
FAS/Office of Administration	32	90.3%	5.4%	4.3%	0
FAS/Office of General Supplies & Svcs	290	69.2%	13.6%	17.2%	0
FAS/Office of the Controller	49	69.7%	6.6%	23.7%	0

# My Work Experience (continued)

### 11. My talents are used well in the workplace.

	N	Positive	Neutral	Negative	DNK
Governmentwide	671,969	59.5%	16.8%	23.7%	3,517
General Services Administration	6,413	62.9%	15.9%	21.3%	41
Federal Acquisition Service (GS30)	1,711	63.7%	16.6%	19.7%	7
FAS/Ofc of Acquisition Management	118	71.9%	15.7%	12.5%	1
FAS/Ofc of Assisted Acquisition Svs	59	74.1%	8.6%	17.3%	0
FAS/Ofc of Cust Accounts & Research	28	57.4%	22.6%	20.0%	0
FAS/Ofc of Integrated Technology Svcs	176	53.6%	14.9%	31.5%	0
FAS/Ofc of the Chief Info Officer	53	63.9%	18.0%	18.0%	1
FAS/Ofc of the Regional Commissioner - Region 2	46	59.1%	20.1%	20.8%	0
FAS/Ofc of the Regional Commissioner - Region 3	99	69.9%	12.4%	17.7%	0
FAS/Ofc of the Regional Commissioner - Region 4	96	69.3%	13.1%	17.5%	1
FAS/Ofc of the Regional Commissioner - Region 5	82	65.0%	17.0%	17.9%	0
FAS/Ofc of the Regional Commissioner - Region 6	79	73.2%	12.9%	13.9%	1
FAS/Ofc of the Regional Commissioner - Region 7	107	69.7%	18.4%	11.9%	0
FAS/Ofc of the Regional Commissioner - Region 8	42	74.7%	13.6%	11.7%	0
FAS/Ofc of the Regional Commissioner - Region 9	74	60.4%	15.1%	24.5%	0
FAS/Ofc of the Regional Commissioner - Region 10	76	65.0%	19.6%	15.4%	0
FAS/Ofc of the Regional Commissioner - Region DC	47	53.9%	22.5%	23.5%	1
FAS/Ofc of Trvl, Motor Vech & Card Svcs	129	61.4%	19.8%	18.8%	0
FAS/Office of Administration	32	61.7%	12.8%	25.5%	0
FAS/Office of General Supplies & Svcs	288	60.4%	17.0%	22.6%	1
FAS/Office of the Controller	49	61.8%	20.6%	17.6%	0

# My Work Experience (continued)

### 12. I know how my work relates to the agency's goals and priorities.

	N	Positive	Neutral	Negative	DNK
Governmentwide	681,644	83.7%	10.1%	6.2%	2,503
General Services Administration	6,515	86.2%	8.9%	5.0%	22
Federal Acquisition Service (GS30)	1,733	87.1%	7.7%	5.2%	5
FAS/Ofc of Acquisition Management	120	91.7%	3.0%	5.3%	0
FAS/Ofc of Assisted Acquisition Svs	59	90.7%	4.7%	4.7%	0
FAS/Ofc of Cust Accounts & Research	27	72.6%	14.8%	12.7%	0
FAS/Ofc of Integrated Technology Svcs	175	82.5%	7.8%	9.8%	1
FAS/Ofc of the Chief Info Officer	54	91.0%	6.4%	2.6%	1
FAS/Ofc of the Regional Commissioner - Region 2	46	91.3%	6.8%	1.8%	0
FAS/Ofc of the Regional Commissioner - Region 3	103	90.4%	3.8%	5.9%	0
FAS/Ofc of the Regional Commissioner - Region 4	98	88.0%	8.3%	3.8%	0
FAS/Ofc of the Regional Commissioner - Region 5	83	84.7%	9.5%	5.8%	0
FAS/Ofc of the Regional Commissioner - Region 6	82	90.4%	6.1%	3.5%	0
FAS/Ofc of the Regional Commissioner - Region 7	110	92.2%	7.0%	0.8%	0
FAS/Ofc of the Regional Commissioner - Region 8	43	85.8%	12.0%	2.1%	1
FAS/Ofc of the Regional Commissioner - Region 9	73	80.6%	11.3%	8.1%	0
FAS/Ofc of the Regional Commissioner - Region 10	79	96.3%	1.2%	2.6%	0
FAS/Ofc of the Regional Commissioner - Region DC	48	85.2%	10.2%	4.6%	1
FAS/Ofc of TrvI, Motor Vech & Card Svcs	128	88.0%	6.2%	5.9%	0
FAS/Office of Administration	32	84.0%	13.4%	2.6%	0
FAS/Office of General Supplies & Svcs	292	84.4%	10.8%	4.8%	1
FAS/Office of the Controller	49	85.1%	9.3%	5.5%	0

# My Work Experience (continued)

### 13. The work I do is important.

	N	Positive	Neutral	Negative	DNK
Governmentwide	680,836	91.2%	6.2%	2.5%	1,769
General Services Administration	6,509	89.7%	7.7%	2.6%	20
Federal Acquisition Service (GS30)	1,727	90.5%	7.0%	2.6%	5
FAS/Ofc of Acquisition Management	118	90.3%	5.1%	4.6%	1
FAS/Ofc of Assisted Acquisition Svs	59	98.4%	0.0%	1.6%	0
FAS/Ofc of Cust Accounts & Research	27	80.4%	19.6%	0.0%	0
FAS/Ofc of Integrated Technology Svcs	175	85.2%	10.3%	4.4%	1
FAS/Ofc of the Chief Info Officer	52	98.5%	1.5%	0.0%	1
FAS/Ofc of the Regional Commissioner - Region 2	45	83.7%	14.0%	2.3%	0
FAS/Ofc of the Regional Commissioner - Region 3	102	95.1%	2.7%	2.2%	1
FAS/Ofc of the Regional Commissioner - Region 4	97	95.0%	4.1%	0.9%	0
FAS/Ofc of the Regional Commissioner - Region 5	83	89.7%	6.8%	3.6%	0
FAS/Ofc of the Regional Commissioner - Region 6	82	89.8%	6.6%	3.7%	0
FAS/Ofc of the Regional Commissioner - Region 7	109	91.2%	7.7%	1.1%	0
FAS/Ofc of the Regional Commissioner - Region 8	43	100.0%	0.0%	0.0%	1
FAS/Ofc of the Regional Commissioner - Region 9	75	84.4%	12.4%	3.3%	0
FAS/Ofc of the Regional Commissioner - Region 10	78	96.2%	2.4%	1.4%	0
FAS/Ofc of the Regional Commissioner - Region DC	47	93.4%	6.6%	0.0%	0
FAS/Ofc of Trvl, Motor Vech & Card Svcs	132	89.9%	6.3%	3.8%	0
FAS/Office of Administration	32	85.1%	14.9%	0.0%	0
FAS/Office of General Supplies & Svcs	289	90.5%	7.1%	2.4%	0
FAS/Office of the Controller	49	90.1%	7.9%	2.0%	0

# My Work Experience (continued)

# 14. Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well.

	N	Positive	Neutral	Negative	DNK
Governmentwide	683,306	67.5%	14.0%	18.5%	2,522
General Services Administration	6,528	76.8%	11.5%	11.7%	25
Federal Acquisition Service (GS30)	1,737	78.3%	10.9%	10.8%	4
FAS/Ofc of Acquisition Management	117	74.2%	13.5%	12.3%	2
FAS/Ofc of Assisted Acquisition Svs	60	85.4%	4.2%	10.4%	0
FAS/Ofc of Cust Accounts & Research	27	76.6%	15.0%	8.4%	0
FAS/Ofc of Integrated Technology Svcs	175	78.3%	10.5%	11.2%	0
FAS/Ofc of the Chief Info Officer	55	73.3%	13.5%	13.2%	0
FAS/Ofc of the Regional Commissioner - Region 2	46	69.2%	20.1%	10.7%	0
FAS/Ofc of the Regional Commissioner - Region 3	103	77.2%	11.1%	11.6%	0
FAS/Ofc of the Regional Commissioner - Region 4	97	84.7%	5.9%	9.5%	0
FAS/Ofc of the Regional Commissioner - Region 5	83	78.3%	10.4%	11.3%	0
FAS/Ofc of the Regional Commissioner - Region 6	81	88.7%	2.1%	9.2%	0
FAS/Ofc of the Regional Commissioner - Region 7	110	91.0%	4.0%	5.0%	0
FAS/Ofc of the Regional Commissioner - Region 8	44	83.2%	14.4%	2.4%	0
FAS/Ofc of the Regional Commissioner - Region 9	74	72.1%	11.6%	16.3%	1
FAS/Ofc of the Regional Commissioner - Region 10	78	71.4%	17.0%	11.6%	0
FAS/Ofc of the Regional Commissioner - Region DC	50	59.2%	20.8%	20.0%	0
FAS/Ofc of Trvl, Motor Vech & Card Svcs	132	80.5%	8.4%	11.1%	0
FAS/Office of Administration	32	82.7%	14.6%	2.6%	0
FAS/Office of General Supplies & Svcs	292	75.6%	13.0%	11.3%	0
FAS/Office of the Controller	49	90.6%	5.4%	4.0%	0

# My Work Experience (continued)

### 15. My performance appraisal is a fair reflection of my performance.

	N	Positive	Neutral	Negative	DNK
Governmentwide	675,095	68.8%	14.8%	16.4%	10,306
General Services Administration	6,467	67.2%	14.4%	18.5%	88
Federal Acquisition Service (GS30)	1,715	69.9%	14.1%	16.0%	28
FAS/Ofc of Acquisition Management	120	73.7%	15.7%	10.6%	0
FAS/Ofc of Assisted Acquisition Svs	60	76.5%	10.8%	12.6%	0
FAS/Ofc of Cust Accounts & Research	28	71.1%	18.5%	10.3%	0
FAS/Ofc of Integrated Technology Svcs	175	69.3%	14.1%	16.6%	2
FAS/Ofc of the Chief Info Officer	52	73.1%	12.1%	14.9%	3
FAS/Ofc of the Regional Commissioner - Region 2	46	74.7%	9.2%	16.1%	0
FAS/Ofc of the Regional Commissioner - Region 3	101	70.5%	13.0%	16.5%	2
FAS/Ofc of the Regional Commissioner - Region 4	95	67.8%	13.6%	18.6%	2
FAS/Ofc of the Regional Commissioner - Region 5	80	59.7%	21.0%	19.3%	4
FAS/Ofc of the Regional Commissioner - Region 6	79	78.1%	6.8%	15.1%	3
FAS/Ofc of the Regional Commissioner - Region 7	110	78.9%	13.0%	8.0%	0
FAS/Ofc of the Regional Commissioner - Region 8	44	88.1%	0.0%	11.9%	0
FAS/Ofc of the Regional Commissioner - Region 9	75	64.8%	14.5%	20.7%	0
FAS/Ofc of the Regional Commissioner - Region 10	79	71.2%	20.1%	8.7%	0
FAS/Ofc of the Regional Commissioner - Region DC	48	59.8%	21.1%	19.1%	0
FAS/Ofc of Trvl, Motor Vech & Card Svcs	130	64.1%	14.1%	21.8%	0
FAS/Office of Administration	29	84.9%	11.2%	3.9%	3
FAS/Office of General Supplies & Svcs	287	65.8%	15.1%	19.1%	6
FAS/Office of the Controller	47	67.2%	15.0%	17.8%	1

# My Work Experience (continued)

### 16. I am held accountable for achieving results.

	N	Positive	Neutral	Negative	DNK
Governmentwide	681,102	82.8%	11.8%	5.5%	3,032
General Services Administration	6,498	86.8%	9.5%	3.7%	24
Federal Acquisition Service (GS30)	1,723	88.5%	8.2%	3.3%	9
FAS/Ofc of Acquisition Management	120	94.9%	5.1%	0.0%	0
FAS/Ofc of Assisted Acquisition Svs	60	95.5%	2.9%	1.6%	0
FAS/Ofc of Cust Accounts & Research	28	83.9%	10.1%	6.0%	0
FAS/Ofc of Integrated Technology Svcs	174	88.1%	7.0%	5.0%	1
FAS/Ofc of the Chief Info Officer	53	90.7%	7.4%	1.9%	1
FAS/Ofc of the Regional Commissioner - Region 2	46	91.4%	4.1%	4.5%	0
FAS/Ofc of the Regional Commissioner - Region 3	101	88.6%	8.4%	3.0%	0
FAS/Ofc of the Regional Commissioner - Region 4	97	94.1%	3.9%	2.0%	1
FAS/Ofc of the Regional Commissioner - Region 5	84	83.5%	11.7%	4.9%	0
FAS/Ofc of the Regional Commissioner - Region 6	79	85.6%	10.9%	3.5%	1
FAS/Ofc of the Regional Commissioner - Region 7	107	94.2%	4.7%	1.1%	0
FAS/Ofc of the Regional Commissioner - Region 8	44	90.8%	6.6%	2.6%	0
FAS/Ofc of the Regional Commissioner - Region 9	75	84.3%	11.4%	4.3%	0
FAS/Ofc of the Regional Commissioner - Region 10	79	89.8%	6.4%	3.8%	0
FAS/Ofc of the Regional Commissioner - Region DC	48	87.1%	12.9%	0.0%	1
FAS/Ofc of Trvl, Motor Vech & Card Svcs	132	84.5%	10.6%	4.8%	0
FAS/Office of Administration	30	96.8%	3.2%	0.0%	1
FAS/Office of General Supplies & Svcs	288	83.6%	11.9%	4.5%	2
FAS/Office of the Controller	47	91.4%	6.4%	2.3%	0
FAS/Office of the Controller	47	91.4%	6.4%	2.3%	0

# My Work Experience (continued)

### 17. I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.

	N	Positive	Neutral	Negative	DNK
Governmentwide	656,457	61.5%	19.5%	19.0%	27,152
General Services Administration	6,251	62.4%	19.7%	17.9%	288
Federal Acquisition Service (GS30)	1,680	65.6%	19.4%	15.0%	61
FAS/Ofc of Acquisition Management	114	68.8%	21.2%	10.1%	6
FAS/Ofc of Assisted Acquisition Svs	59	82.3%	9.3%	8.4%	1
FAS/Ofc of Cust Accounts & Research	26	44.2%	43.1%	12.7%	2
FAS/Ofc of Integrated Technology Svcs	172	64.3%	17.7%	18.0%	4
FAS/Ofc of the Chief Info Officer	54	66.2%	17.3%	16.4%	1
FAS/Ofc of the Regional Commissioner - Region 2	44	80.5%	11.3%	8.2%	2
FAS/Ofc of the Regional Commissioner - Region 3	96	67.4%	22.3%	10.3%	5
FAS/Ofc of the Regional Commissioner - Region 4	97	71.2%	12.0%	16.8%	1
FAS/Ofc of the Regional Commissioner - Region 5	81	74.0%	15.6%	10.4%	3
FAS/Ofc of the Regional Commissioner - Region 6	81	71.3%	18.2%	10.5%	1
FAS/Ofc of the Regional Commissioner - Region 7	109	72.7%	20.3%	7.0%	1
FAS/Ofc of the Regional Commissioner - Region 8	42	76.1%	11.2%	12.7%	2
FAS/Ofc of the Regional Commissioner - Region 9	72	48.9%	29.1%	22.0%	2
FAS/Ofc of the Regional Commissioner - Region 10	77	60.1%	28.0%	11.9%	1
FAS/Ofc of the Regional Commissioner - Region DC	47	57.0%	25.4%	17.5%	2
FAS/Ofc of Trvl, Motor Vech & Card Svcs	124	68.0%	13.7%	18.3%	6
FAS/Office of Administration	30	76.2%	20.1%	3.8%	1
FAS/Office of General Supplies & Svcs	277	57.4%	21.2%	21.4%	16
FAS/Office of the Controller	48	55.9%	24.1%	20.1%	1

# My Work Experience (continued)

### 18. My training needs are assessed.

	N	Positive	Neutral	Negative	DNK
Governmentwide	677,385	53.1%	23.4%	23.6%	7,250
General Services Administration	6,485	57.4%	20.6%	21.9%	61
Federal Acquisition Service (GS30)	1,725	64.3%	18.7%	17.0%	11
FAS/Ofc of Acquisition Management	118	71.1%	14.3%	14.6%	0
FAS/Ofc of Assisted Acquisition Svs	60	76.1%	10.7%	13.2%	0
FAS/Ofc of Cust Accounts & Research	28	71.5%	21.8%	6.7%	0
FAS/Ofc of Integrated Technology Svcs	175	65.0%	17.5%	17.5%	1
FAS/Ofc of the Chief Info Officer	52	51.9%	29.8%	18.2%	2
FAS/Ofc of the Regional Commissioner - Region 2	46	71.2%	22.4%	6.4%	0
FAS/Ofc of the Regional Commissioner - Region 3	101	58.8%	22.6%	18.6%	1
FAS/Ofc of the Regional Commissioner - Region 4	98	69.7%	15.4%	14.9%	0
FAS/Ofc of the Regional Commissioner - Region 5	82	65.7%	16.0%	18.3%	1
FAS/Ofc of the Regional Commissioner - Region 6	81	71.0%	17.0%	12.0%	0
FAS/Ofc of the Regional Commissioner - Region 7	109	71.9%	15.3%	12.8%	0
FAS/Ofc of the Regional Commissioner - Region 8	43	73.7%	23.6%	2.7%	0
FAS/Ofc of the Regional Commissioner - Region 9	75	54.4%	22.5%	23.1%	0
FAS/Ofc of the Regional Commissioner - Region 10	78	71.0%	13.2%	15.7%	1
FAS/Ofc of the Regional Commissioner - Region DC	50	52.9%	28.5%	18.6%	0
FAS/Ofc of Trvl, Motor Vech & Card Svcs	130	61.1%	19.7%	19.2%	0
FAS/Office of Administration	31	88.9%	6.7%	4.4%	1
FAS/Office of General Supplies & Svcs	287	56.7%	22.2%	21.1%	4
FAS/Office of the Controller	49	63.1%	9.7%	27.2%	0

# My Work Experience (continued)

# 19. In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding).

	N	Positive	Neutral	Negative	NBJ
Governmentwide	668,068	67.5%	14.8%	17.7%	18,229
General Services Administration	6,458	67.1%	13.8%	19.1%	121
Federal Acquisition Service (GS30)	1,713	71.7%	13.0%	15.3%	36
FAS/Ofc of Acquisition Management	119	68.3%	16.0%	15.8%	0
FAS/Ofc of Assisted Acquisition Svs	59	82.4%	6.7%	10.8%	1
FAS/Ofc of Cust Accounts & Research	28	70.0%	20.4%	9.6%	0
FAS/Ofc of Integrated Technology Svcs	176	73.2%	13.1%	13.7%	2
FAS/Ofc of the Chief Info Officer	51	63.7%	16.3%	20.1%	4
FAS/Ofc of the Regional Commissioner - Region 2	46	81.4%	6.6%	12.0%	0
FAS/Ofc of the Regional Commissioner - Region 3	102	71.2%	11.0%	17.8%	0
FAS/Ofc of the Regional Commissioner - Region 4	97	79.7%	7.2%	13.0%	1
FAS/Ofc of the Regional Commissioner - Region 5	81	64.0%	15.3%	20.8%	3
FAS/Ofc of the Regional Commissioner - Region 6	81	78.5%	12.6%	8.8%	1
FAS/Ofc of the Regional Commissioner - Region 7	108	83.0%	13.5%	3.5%	2
FAS/Ofc of the Regional Commissioner - Region 8	43	81.8%	10.2%	8.0%	1
FAS/Ofc of the Regional Commissioner - Region 9	73	62.8%	17.6%	19.6%	2
FAS/Ofc of the Regional Commissioner - Region 10	78	70.2%	18.4%	11.4%	1
FAS/Ofc of the Regional Commissioner - Region DC	49	71.6%	13.3%	15.1%	1
FAS/Ofc of Trvl, Motor Vech & Card Svcs	130	71.9%	11.7%	16.4%	2
FAS/Office of Administration	27	93.8%	3.3%	2.9%	5
FAS/Office of General Supplies & Svcs	285	63.8%	13.8%	22.4%	8
FAS/Office of the Controller	48	66.9%	16.4%	16.6%	1

# My Work Unit

### 20. The people I work with cooperate to get the job done.

		Donitive	Nontred	Namativa
	N	Positive	Neutral	Negative
Governmentwide	685,205	72.8%	14.3%	12.9%
General Services Administration	6,562	78.0%	12.8%	9.2%
Federal Acquisition Service (GS30)	1,743	78.3%	12.8%	8.9%
FAS/Ofc of Acquisition Management	119	77.8%	15.9%	6.3%
FAS/Ofc of Assisted Acquisition Svs	60	89.0%	8.1%	2.9%
FAS/Ofc of Cust Accounts & Research	28	100.0%	0.0%	0.0%
FAS/Ofc of Integrated Technology Svcs	178	76.6%	10.2%	13.1%
FAS/Ofc of the Chief Info Officer	54	81.3%	12.0%	6.7%
FAS/Ofc of the Regional Commissioner - Region 2	46	82.5%	11.2%	6.3%
FAS/Ofc of the Regional Commissioner - Region 3	103	83.4%	11.2%	5.4%
FAS/Ofc of the Regional Commissioner - Region 4	98	77.8%	16.2%	6.0%
FAS/Ofc of the Regional Commissioner - Region 5	83	70.1%	20.5%	9.4%
FAS/Ofc of the Regional Commissioner - Region 6	82	81.9%	9.1%	9.1%
FAS/Ofc of the Regional Commissioner - Region 7	110	89.2%	9.1%	1.7%
FAS/Ofc of the Regional Commissioner - Region 8	44	82.1%	11.4%	6.5%
FAS/Ofc of the Regional Commissioner - Region 9	75	68.8%	19.2%	12.0%
FAS/Ofc of the Regional Commissioner - Region 10	78	85.7%	9.4%	4.9%
FAS/Ofc of the Regional Commissioner - Region DC	50	70.5%	20.6%	8.9%
FAS/Ofc of Trvl, Motor Vech & Card Svcs	131	69.0%	14.6%	16.4%
FAS/Office of Administration	32	93.6%	6.4%	0.0%
FAS/Office of General Supplies & Svcs	290	72.7%	14.5%	12.8%
FAS/Office of the Controller	49	82.9%	11.4%	5.7%

# My Work Unit (continued)

### 21. My work unit is able to recruit people with the right skills.

	N	Positive	Neutral	Negative	DNK
Governmentwide	662,253	43.5%	27.2%	29.4%	23,872
General Services Administration	6,318	49.4%	26.2%	24.3%	233
Federal Acquisition Service (GS30)	1,685	53.6%	24.7%	21.7%	54
FAS/Ofc of Acquisition Management	117	62.0%	23.5%	14.5%	3
FAS/Ofc of Assisted Acquisition Svs	59	66.7%	25.4%	7.9%	1
FAS/Ofc of Cust Accounts & Research	27	52.5%	30.5%	17.0%	1
FAS/Ofc of Integrated Technology Svcs	174	47.1%	23.0%	29.8%	4
FAS/Ofc of the Chief Info Officer	53	74.3%	9.8%	15.9%	2
FAS/Ofc of the Regional Commissioner - Region 2	46	62.6%	18.5%	18.9%	0
FAS/Ofc of the Regional Commissioner - Region 3	101	70.5%	17.4%	12.1%	2
FAS/Ofc of the Regional Commissioner - Region 4	97	63.4%	24.5%	12.1%	1
FAS/Ofc of the Regional Commissioner - Region 5	79	49.5%	27.8%	22.7%	3
FAS/Ofc of the Regional Commissioner - Region 6	80	56.5%	27.6%	15.9%	2
FAS/Ofc of the Regional Commissioner - Region 7	105	54.3%	28.5%	17.2%	4
FAS/Ofc of the Regional Commissioner - Region 8	41	68.1%	24.4%	7.5%	2
FAS/Ofc of the Regional Commissioner - Region 9	72	50.6%	16.2%	33.2%	3
FAS/Ofc of the Regional Commissioner - Region 10	76	47.6%	29.6%	22.8%	2
FAS/Ofc of the Regional Commissioner - Region DC	49	27.8%	33.7%	38.5%	1
FAS/Ofc of Trvl, Motor Vech & Card Svcs	126	47.2%	24.3%	28.5%	3
FAS/Office of Administration	30	62.3%	22.9%	14.8%	1
FAS/Office of General Supplies & Svcs	276	44.3%	30.4%	25.3%	14
FAS/Office of the Controller	44	56.1%	18.1%	25.8%	5

# My Work Unit (continued)

### 22. Promotions in my work unit are based on merit.

	N	Positive	Neutral	Negative	DNK
Governmentwide	645,137	33.5%	29.2%	37.3%	39,208
General Services Administration	6,163	39.9%	29.5%	30.7%	380
Federal Acquisition Service (GS30)	1,640	43.9%	29.0%	27.1%	93
FAS/Ofc of Acquisition Management	111	50.0%	28.8%	21.2%	8
FAS/Ofc of Assisted Acquisition Svs	60	57.9%	23.0%	19.1%	0
FAS/Ofc of Cust Accounts & Research	27	49.2%	28.1%	22.7%	1
FAS/Ofc of Integrated Technology Svcs	168	44.0%	21.7%	34.3%	9
FAS/Ofc of the Chief Info Officer	49	39.5%	33.9%	26.6%	6
FAS/Ofc of the Regional Commissioner - Region 2	42	47.9%	31.3%	20.9%	1
FAS/Ofc of the Regional Commissioner - Region 3	99	51.4%	27.5%	21.2%	1
FAS/Ofc of the Regional Commissioner - Region 4	96	39.6%	35.7%	24.7%	2
FAS/Ofc of the Regional Commissioner - Region 5	73	41.5%	36.6%	21.9%	10
FAS/Ofc of the Regional Commissioner - Region 6	75	48.8%	33.2%	18.0%	6
FAS/Ofc of the Regional Commissioner - Region 7	103	53.0%	26.0%	21.1%	7
FAS/Ofc of the Regional Commissioner - Region 8	40	51.0%	28.5%	20.4%	4
FAS/Ofc of the Regional Commissioner - Region 9	71	43.2%	23.2%	33.6%	2
FAS/Ofc of the Regional Commissioner - Region 10	76	40.0%	33.9%	26.1%	2
FAS/Ofc of the Regional Commissioner - Region DC	49	28.8%	30.8%	40.3%	1
FAS/Ofc of Trvl, Motor Vech & Card Svcs	125	37.8%	28.7%	33.5%	7
FAS/Office of Administration	31	51.3%	33.9%	14.8%	1
FAS/Office of General Supplies & Svcs	274	38.1%	30.8%	31.1%	15
FAS/Office of the Controller	42	40.4%	23.9%	35.7%	7

# My Work Unit (continued)

### 23. In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.

	N	Positive	Neutral	Negative	DNK
Governmentwide		29.4%	27.8%	42.8%	
	632,125				51,759
General Services Administration	6,032	35.7%	30.2%	34.2%	505
Federal Acquisition Service (GS30)	1,621	36.4%	30.7%	32.9%	112
FAS/Ofc of Acquisition Management	112	49.3%	27.0%	23.7%	8
FAS/Ofc of Assisted Acquisition Svs	56	35.8%	41.3%	22.8%	4
FAS/Ofc of Cust Accounts & Research	27	30.0%	34.7%	35.3%	1
FAS/Ofc of Integrated Technology Svcs	161	32.0%	29.6%	38.4%	15
FAS/Ofc of the Chief Info Officer	48	39.1%	34.7%	26.2%	6
FAS/Ofc of the Regional Commissioner - Region 2	44	40.8%	21.5%	37.8%	1
FAS/Ofc of the Regional Commissioner - Region 3	95	43.2%	30.2%	26.6%	7
FAS/Ofc of the Regional Commissioner - Region 4	90	39.7%	27.3%	33.0%	5
FAS/Ofc of the Regional Commissioner - Region 5	76	29.6%	40.5%	30.0%	7
FAS/Ofc of the Regional Commissioner - Region 6	77	39.3%	29.1%	31.6%	4
FAS/Ofc of the Regional Commissioner - Region 7	101	47.9%	28.1%	24.0%	6
FAS/Ofc of the Regional Commissioner - Region 8	39	34.6%	28.2%	37.2%	5
FAS/Ofc of the Regional Commissioner - Region 9	67	41.6%	22.5%	35.9%	7
FAS/Ofc of the Regional Commissioner - Region 10	76	35.5%	33.6%	30.9%	1
FAS/Ofc of the Regional Commissioner - Region DC	49	38.5%	20.2%	41.3%	1
FAS/Ofc of Trvl, Motor Vech & Card Svcs	125	34.6%	29.4%	36.0%	7
FAS/Office of Administration	30	25.4%	41.4%	33.2%	2
FAS/Office of General Supplies & Svcs	277	27.1%	33.9%	38.9%	15
FAS/Office of the Controller	43	44.1%	25.4%	30.4%	5

# My Work Unit (continued)

### 24. In my work unit, differences in performance are recognized in a meaningful way.

	N	Positive	Neutral	Negative	DNK
Governmentwide	652,024	33.8%	29.2%	37.0%	32,505
General Services Administration	6,247	39.4%	29.9%	30.7%	300
Federal Acquisition Service (GS30)	1,679	44.1%	29.3%	26.7%	59
FAS/Ofc of Acquisition Management	116	45.3%	36.2%	18.6%	3
FAS/Ofc of Assisted Acquisition Svs	59	48.1%	29.2%	22.6%	1
FAS/Ofc of Cust Accounts & Research	27	50.1%	24.7%	25.2%	1
FAS/Ofc of Integrated Technology Svcs	173	38.9%	29.4%	31.7%	4
FAS/Ofc of the Chief Info Officer	50	43.9%	30.6%	25.6%	5
FAS/Ofc of the Regional Commissioner - Region 2	45	55.8%	17.9%	26.2%	1
FAS/Ofc of the Regional Commissioner - Region 3	98	43.8%	34.5%	21.7%	3
FAS/Ofc of the Regional Commissioner - Region 4	95	45.2%	24.4%	30.4%	2
FAS/Ofc of the Regional Commissioner - Region 5	77	39.0%	29.7%	31.3%	6
FAS/Ofc of the Regional Commissioner - Region 6	80	54.3%	21.3%	24.4%	1
FAS/Ofc of the Regional Commissioner - Region 7	107	53.6%	32.3%	14.1%	2
FAS/Ofc of the Regional Commissioner - Region 8	42	58.0%	29.6%	12.4%	2
FAS/Ofc of the Regional Commissioner - Region 9	71	40.2%	22.8%	36.9%	3
FAS/Ofc of the Regional Commissioner - Region 10	78	45.8%	30.8%	23.4%	1
FAS/Ofc of the Regional Commissioner - Region DC	50	44.3%	24.6%	31.1%	0
FAS/Ofc of Trvl, Motor Vech & Card Svcs	127	42.6%	26.2%	31.2%	5
FAS/Office of Administration	29	48.1%	33.3%	18.6%	2
FAS/Office of General Supplies & Svcs	282	37.6%	33.5%	28.9%	8
FAS/Office of the Controller	45	38.5%	23.1%	38.4%	4

# My Work Unit (continued)

### 25. Awards in my work unit depend on how well employees perform their jobs.

	N	Positive	Neutral	Negative	DNK
Governmentwide	648,791	41.0%	25.4%	33.6%	35,445
General Services Administration	6,183	46.5%	27.2%	26.3%	343
Federal Acquisition Service (GS30)	1,664	50.3%	25.6%	24.1%	72
FAS/Ofc of Acquisition Management	111	56.5%	27.0%	16.5%	8
FAS/Ofc of Assisted Acquisition Svs	59	63.7%	22.0%	14.2%	1
FAS/Ofc of Cust Accounts & Research	25	49.8%	31.0%	19.3%	3
FAS/Ofc of Integrated Technology Svcs	174	46.4%	22.5%	31.1%	4
FAS/Ofc of the Chief Info Officer	49	46.4%	34.3%	19.3%	6
FAS/Ofc of the Regional Commissioner - Region 2	44	63.0%	23.7%	13.4%	1
FAS/Ofc of the Regional Commissioner - Region 3	97	62.8%	18.7%	18.5%	4
FAS/Ofc of the Regional Commissioner - Region 4	94	51.4%	24.7%	23.9%	4
FAS/Ofc of the Regional Commissioner - Region 5	75	43.5%	27.4%	29.1%	7
FAS/Ofc of the Regional Commissioner - Region 6	79	60.0%	24.1%	15.9%	3
FAS/Ofc of the Regional Commissioner - Region 7	108	60.9%	24.4%	14.6%	2
FAS/Ofc of the Regional Commissioner - Region 8	42	57.4%	32.5%	10.1%	2
FAS/Ofc of the Regional Commissioner - Region 9	70	45.3%	21.2%	33.6%	3
FAS/Ofc of the Regional Commissioner - Region 10	77	55.3%	20.5%	24.2%	1
FAS/Ofc of the Regional Commissioner - Region DC	47	38.1%	32.1%	29.8%	1
FAS/Ofc of Trvl, Motor Vech & Card Svcs	124	50.1%	26.0%	23.9%	4
FAS/Office of Administration	31	57.3%	18.9%	23.8%	1
FAS/Office of General Supplies & Svcs	285	40.0%	29.7%	30.4%	8
FAS/Office of the Controller	45	44.9%	23.1%	32.0%	4

# My Work Unit (continued)

### 26. Employees in my work unit share job knowledge with each other.

	N	Positive	Neutral	Negative	DNK
Governmentwide	681,951	72.3%	14.6%	13.1%	2,878
General Services Administration	6,524	76.7%	12.8%	10.5%	28
Federal Acquisition Service (GS30)	1,732	77.5%	12.1%	10.4%	11
FAS/Ofc of Acquisition Management	118	81.4%	12.0%	6.6%	1
FAS/Ofc of Assisted Acquisition Svs	60	85.8%	9.7%	4.4%	0
FAS/Ofc of Cust Accounts & Research	27	77.7%	15.3%	7.0%	0
FAS/Ofc of Integrated Technology Svcs	177	76.0%	13.1%	10.9%	0
FAS/Ofc of the Chief Info Officer	55	62.6%	23.0%	14.4%	0
FAS/Ofc of the Regional Commissioner - Region 2	46	85.7%	8.4%	5.9%	0
FAS/Ofc of the Regional Commissioner - Region 3	102	87.0%	7.0%	6.0%	0
FAS/Ofc of the Regional Commissioner - Region 4	95	76.9%	12.8%	10.3%	1
FAS/Ofc of the Regional Commissioner - Region 5	82	80.3%	12.2%	7.4%	1
FAS/Ofc of the Regional Commissioner - Region 6	82	75.9%	12.0%	12.2%	0
FAS/Ofc of the Regional Commissioner - Region 7	110	86.9%	8.5%	4.5%	0
FAS/Ofc of the Regional Commissioner - Region 8	44	86.2%	13.8%	0.0%	0
FAS/Ofc of the Regional Commissioner - Region 9	70	74.2%	16.2%	9.6%	4
FAS/Ofc of the Regional Commissioner - Region 10	79	80.2%	10.0%	9.8%	0
FAS/Ofc of the Regional Commissioner - Region DC	50	70.9%	17.6%	11.5%	0
FAS/Ofc of Trvl, Motor Vech & Card Svcs	131	75.3%	10.7%	14.0%	1
FAS/Office of Administration	32	76.7%	16.7%	6.6%	0
FAS/Office of General Supplies & Svcs	291	72.7%	12.8%	14.5%	2
FAS/Office of the Controller	49	72.5%	6.0%	21.5%	0

# My Work Unit (continued)

### 27. The skill level in my work unit has improved in the past year.

	N	Positive	Neutral	Negative	DNK
Governmentwide	661,501	54.7%	28.6%	16.8%	23,067
General Services Administration	6,327	61.8%	25.5%	12.7%	225
Federal Acquisition Service (GS30)	1,692	64.3%	23.6%	12.1%	51
FAS/Ofc of Acquisition Management	112	77.9%	14.0%	8.1%	7
FAS/Ofc of Assisted Acquisition Svs	58	67.4%	29.5%	3.1%	2
FAS/Ofc of Cust Accounts & Research	28	77.1%	15.6%	7.3%	0
FAS/Ofc of Integrated Technology Svcs	174	54.8%	29.2%	16.0%	4
FAS/Ofc of the Chief Info Officer	50	74.7%	21.8%	3.5%	5
FAS/Ofc of the Regional Commissioner - Region 2	45	79.9%	13.7%	6.5%	1
FAS/Ofc of the Regional Commissioner - Region 3	100	63.1%	28.5%	8.4%	2
FAS/Ofc of the Regional Commissioner - Region 4	98	69.0%	20.8%	10.2%	0
FAS/Ofc of the Regional Commissioner - Region 5	79	63.6%	22.3%	14.1%	3
FAS/Ofc of the Regional Commissioner - Region 6	81	68.0%	19.4%	12.5%	1
FAS/Ofc of the Regional Commissioner - Region 7	109	74.6%	19.9%	5.5%	1
FAS/Ofc of the Regional Commissioner - Region 8	43	87.5%	6.8%	5.7%	1
FAS/Ofc of the Regional Commissioner - Region 9	72	60.9%	24.4%	14.8%	2
FAS/Ofc of the Regional Commissioner - Region 10	78	67.7%	24.3%	7.9%	1
FAS/Ofc of the Regional Commissioner - Region DC	49	49.2%	29.6%	21.2%	1
FAS/Ofc of Trvl, Motor Vech & Card Svcs	129	61.6%	21.7%	16.7%	2
FAS/Office of Administration	28	78.0%	14.5%	7.5%	4
FAS/Office of General Supplies & Svcs	283	54.4%	30.1%	15.5%	9
FAS/Office of the Controller	47	58.9%	27.1%	14.0%	2

# My Work Unit (continued)

### 28. How would you rate the overall quality of work done by your work unit?

	N	Positive	Neutral	Negative
Governmentwide	683,823	83.4%	13.6%	3.0%
General Services Administration	6,547	87.1%	10.7%	2.2%
Federal Acquisition Service (GS30)	1,739	87.8%	9.9%	2.3%
FAS/Ofc of Acquisition Management	119	88.1%	10.0%	1.8%
FAS/Ofc of Assisted Acquisition Svs	60	97.1%	2.9%	0.0%
FAS/Ofc of Cust Accounts & Research	28	100.0%	0.0%	0.0%
FAS/Ofc of Integrated Technology Svcs	176	86.1%	9.8%	4.2%
FAS/Ofc of the Chief Info Officer	55	89.9%	8.1%	1.9%
FAS/Ofc of the Regional Commissioner - Region 2	46	91.8%	8.2%	0.0%
FAS/Ofc of the Regional Commissioner - Region 3	102	90.1%	7.0%	2.9%
FAS/Ofc of the Regional Commissioner - Region 4	98	92.8%	7.2%	0.0%
FAS/Ofc of the Regional Commissioner - Region 5	84	84.7%	15.3%	0.0%
FAS/Ofc of the Regional Commissioner - Region 6	82	86.0%	10.5%	3.4%
FAS/Ofc of the Regional Commissioner - Region 7	110	96.8%	3.2%	0.0%
FAS/Ofc of the Regional Commissioner - Region 8	44	92.4%	2.9%	4.7%
FAS/Ofc of the Regional Commissioner - Region 9	74	85.3%	11.4%	3.3%
FAS/Ofc of the Regional Commissioner - Region 10	79	91.5%	7.2%	1.3%
FAS/Ofc of the Regional Commissioner - Region DC	50	77.7%	13.7%	8.6%
FAS/Ofc of Trvl, Motor Vech & Card Svcs	131	84.6%	12.8%	2.7%
FAS/Office of Administration	32	93.4%	6.6%	0.0%
FAS/Office of General Supplies & Svcs	287	82.1%	15.2%	2.7%
FAS/Office of the Controller	49	93.9%	6.1%	0.0%

# **My Agency**

### 29. The workforce has the job-relevant knowledge and skills necessary to accomplish organizational goals.

	N	Positive	Neutral	Negative	DNK
Governmentwide	662,287	71.6%	17.2%	11.2%	9,223
General Services Administration	6,293	73.8%	15.4%	10.8%	89
Federal Acquisition Service (GS30)	1,675	76.2%	13.4%	10.3%	20
FAS/Ofc of Acquisition Management	116	82.9%	6.6%	10.5%	1
FAS/Ofc of Assisted Acquisition Svs	58	78.6%	14.8%	6.6%	0
FAS/Ofc of Cust Accounts & Research	28	73.9%	9.7%	16.4%	0
FAS/Ofc of Integrated Technology Svcs	173	68.2%	16.1%	15.6%	2
FAS/Ofc of the Chief Info Officer	50	70.8%	13.4%	15.8%	1
FAS/Ofc of the Regional Commissioner - Region 2	43	82.1%	5.4%	12.5%	0
FAS/Ofc of the Regional Commissioner - Region 3	102	83.0%	13.1%	3.8%	0
FAS/Ofc of the Regional Commissioner - Region 4	94	80.9%	9.3%	9.8%	2
FAS/Ofc of the Regional Commissioner - Region 5	80	73.6%	18.5%	7.9%	1
FAS/Ofc of the Regional Commissioner - Region 6	79	84.7%	8.4%	6.9%	2
FAS/Ofc of the Regional Commissioner - Region 7	106	84.9%	11.0%	4.1%	0
FAS/Ofc of the Regional Commissioner - Region 8	42	87.0%	10.8%	2.2%	1
FAS/Ofc of the Regional Commissioner - Region 9	71	68.5%	19.5%	12.0%	2
FAS/Ofc of the Regional Commissioner - Region 10	74	84.0%	9.6%	6.4%	0
FAS/Ofc of the Regional Commissioner - Region DC	48	61.4%	25.7%	13.0%	0
FAS/Ofc of Trvl, Motor Vech & Card Svcs	127	73.7%	17.9%	8.4%	1
FAS/Office of Administration	31	80.6%	12.9%	6.6%	1
FAS/Office of General Supplies & Svcs	274	73.5%	14.1%	12.4%	5
FAS/Office of the Controller	46	80.0%	11.3%	8.7%	1

# My Agency (continued)

### 30. Employees have a feeling of personal empowerment with respect to work processes.

	N	Positive	Neutral	Negative	DNK
Governmentwide	657,623	45.2%	26.0%	28.8%	13,810
General Services Administration	6,242	54.0%	22.7%	23.3%	122
Federal Acquisition Service (GS30)	1,660	58.3%	22.0%	19.8%	29
FAS/Ofc of Acquisition Management	114	63.7%	24.5%	11.8%	3
FAS/Ofc of Assisted Acquisition Svs	58	54.0%	28.4%	17.6%	0
FAS/Ofc of Cust Accounts & Research	26	63.5%	19.0%	17.6%	0
FAS/Ofc of Integrated Technology Svcs	171	46.5%	22.9%	30.7%	4
FAS/Ofc of the Chief Info Officer	49	73.3%	8.6%	18.0%	2
FAS/Ofc of the Regional Commissioner - Region 2	43	67.9%	21.0%	11.0%	0
FAS/Ofc of the Regional Commissioner - Region 3	102	57.7%	28.0%	14.4%	0
FAS/Ofc of the Regional Commissioner - Region 4	93	62.0%	22.9%	15.1%	2
FAS/Ofc of the Regional Commissioner - Region 5	79	65.8%	15.6%	18.6%	2
FAS/Ofc of the Regional Commissioner - Region 6	77	60.0%	21.5%	18.5%	3
FAS/Ofc of the Regional Commissioner - Region 7	108	66.8%	19.7%	13.4%	0
FAS/Ofc of the Regional Commissioner - Region 8	42	80.6%	14.5%	4.9%	1
FAS/Ofc of the Regional Commissioner - Region 9	68	52.7%	25.8%	21.5%	4
FAS/Ofc of the Regional Commissioner - Region 10	73	68.0%	13.8%	18.2%	0
FAS/Ofc of the Regional Commissioner - Region DC	48	51.2%	19.7%	29.1%	0
FAS/Ofc of Trvl, Motor Vech & Card Svcs	127	59.0%	24.0%	16.9%	1
FAS/Office of Administration	31	61.2%	29.3%	9.5%	0
FAS/Office of General Supplies & Svcs	273	51.5%	23.2%	25.3%	5
FAS/Office of the Controller	47	54.3%	16.1%	29.6%	0

# My Agency (continued)

### 31. Employees are recognized for providing high quality products and services.

	N	Positive	Neutral	Negative	DNK
Governmentwide	658,648	48.4%	24.1%	27.5%	11,646
General Services Administration	6,246	56.4%	22.5%	21.1%	117
Federal Acquisition Service (GS30)	1,649	59.1%	22.3%	18.6%	34
FAS/Ofc of Acquisition Management	114	66.5%	21.2%	12.3%	3
FAS/Ofc of Assisted Acquisition Svs	57	71.2%	22.9%	6.0%	0
FAS/Ofc of Cust Accounts & Research	28	59.4%	17.0%	23.6%	0
FAS/Ofc of Integrated Technology Svcs	169	49.0%	22.6%	28.5%	3
FAS/Ofc of the Chief Info Officer	49	58.6%	22.0%	19.4%	2
FAS/Ofc of the Regional Commissioner - Region 2	43	73.1%	22.8%	4.1%	1
FAS/Ofc of the Regional Commissioner - Region 3	99	69.4%	17.6%	13.0%	1
FAS/Ofc of the Regional Commissioner - Region 4	95	57.8%	27.6%	14.6%	0
FAS/Ofc of the Regional Commissioner - Region 5	79	63.6%	17.2%	19.2%	1
FAS/Ofc of the Regional Commissioner - Region 6	79	69.5%	17.1%	13.5%	2
FAS/Ofc of the Regional Commissioner - Region 7	107	70.0%	23.6%	6.4%	0
FAS/Ofc of the Regional Commissioner - Region 8	43	67.6%	22.7%	9.7%	0
FAS/Ofc of the Regional Commissioner - Region 9	67	49.0%	27.6%	23.4%	4
FAS/Ofc of the Regional Commissioner - Region 10	74	61.7%	22.6%	15.8%	0
FAS/Ofc of the Regional Commissioner - Region DC	46	49.0%	23.2%	27.7%	0
FAS/Ofc of TrvI, Motor Vech & Card Svcs	123	56.0%	21.2%	22.8%	4
FAS/Office of Administration	31	72.5%	19.4%	8.0%	1
FAS/Office of General Supplies & Svcs	270	51.5%	23.4%	25.1%	8
FAS/Office of the Controller	46	48.7%	25.2%	26.0%	1

# My Agency (continued)

### 32. Creativity and innovation are rewarded.

	N	Positive	Neutral	Negative	DNK
Governmentwide	650,663	38.5%	29.6%	31.9%	18,726
General Services Administration	6,185	47.5%	27.9%	24.6%	166
Federal Acquisition Service (GS30)	1,635	50.9%	26.8%	22.3%	44
FAS/Ofc of Acquisition Management	110	56.8%	31.8%	11.4%	5
FAS/Ofc of Assisted Acquisition Svs	57	61.9%	29.7%	8.5%	0
FAS/Ofc of Cust Accounts & Research	27	54.4%	21.7%	24.0%	1
FAS/Ofc of Integrated Technology Svcs	169	40.1%	25.1%	34.8%	4
FAS/Ofc of the Chief Info Officer	48	48.4%	27.8%	23.8%	3
FAS/Ofc of the Regional Commissioner - Region 2	43	71.6%	15.7%	12.7%	1
FAS/Ofc of the Regional Commissioner - Region 3	98	61.8%	24.2%	14.0%	2
FAS/Ofc of the Regional Commissioner - Region 4	92	52.0%	28.2%	19.7%	1
FAS/Ofc of the Regional Commissioner - Region 5	77	48.9%	27.9%	23.2%	3
FAS/Ofc of the Regional Commissioner - Region 6	78	69.3%	14.1%	16.6%	2
FAS/Ofc of the Regional Commissioner - Region 7	108	56.0%	29.3%	14.7%	0
FAS/Ofc of the Regional Commissioner - Region 8	42	69.7%	21.1%	9.2%	1
FAS/Ofc of the Regional Commissioner - Region 9	66	44.4%	33.5%	22.2%	6
FAS/Ofc of the Regional Commissioner - Region 10	72	47.3%	30.8%	21.8%	0
FAS/Ofc of the Regional Commissioner - Region DC	48	47.5%	23.4%	29.1%	0
FAS/Ofc of Trvl, Motor Vech & Card Svcs	122	47.7%	27.3%	25.0%	5
FAS/Office of Administration	32	61.2%	25.4%	13.5%	0
FAS/Office of General Supplies & Svcs	268	42.0%	29.1%	28.8%	8
FAS/Office of the Controller	47	45.6%	26.7%	27.7%	0

# My Agency (continued)

### 33. Pay raises depend on how well employees perform their jobs.

	N	Positive	Neutral	Negative	DNK
Governmentwide	628,870	21.6%	28.1%	50.2%	40,108
General Services Administration	5,982	24.7%	31.5%	43.9%	388
Federal Acquisition Service (GS30)	1,598	27.9%	31.6%	40.5%	92
FAS/Ofc of Acquisition Management	114	32.6%	33.4%	34.0%	3
FAS/Ofc of Assisted Acquisition Svs	56	40.8%	31.8%	27.5%	2
FAS/Ofc of Cust Accounts & Research	28	26.3%	31.8%	41.9%	0
FAS/Ofc of Integrated Technology Svcs	163	30.3%	25.3%	44.3%	12
FAS/Ofc of the Chief Info Officer	44	30.1%	32.4%	37.5%	7
FAS/Ofc of the Regional Commissioner - Region 2	44	30.6%	30.0%	39.5%	0
FAS/Ofc of the Regional Commissioner - Region 3	96	27.4%	35.3%	37.3%	5
FAS/Ofc of the Regional Commissioner - Region 4	87	30.7%	30.5%	38.8%	8
FAS/Ofc of the Regional Commissioner - Region 5	75	19.5%	40.4%	40.1%	5
FAS/Ofc of the Regional Commissioner - Region 6	75	32.8%	21.4%	45.8%	6
FAS/Ofc of the Regional Commissioner - Region 7	105	38.2%	34.4%	27.4%	3
FAS/Ofc of the Regional Commissioner - Region 8	37	46.6%	22.3%	31.2%	6
FAS/Ofc of the Regional Commissioner - Region 9	70	17.2%	43.9%	38.9%	3
FAS/Ofc of the Regional Commissioner - Region 10	72	21.3%	34.3%	44.4%	2
FAS/Ofc of the Regional Commissioner - Region DC	45	13.6%	39.6%	46.8%	2
FAS/Ofc of Trvl, Motor Vech & Card Svcs	124	28.9%	29.5%	41.6%	4
FAS/Office of Administration	28	35.6%	17.1%	47.3%	3
FAS/Office of General Supplies & Svcs	262	21.1%	33.0%	45.9%	14
FAS/Office of the Controller	43	18.2%	30.6%	51.2%	4

### My Agency (continued)

# 34. Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).

	N	Positive	Neutral	Negative	DNK
Governmentwide	625,285	56.8%	29.1%	14.1%	44,977
General Services Administration	5,905	59.0%	26.6%	14.4%	465
Federal Acquisition Service (GS30)	1,580	61.5%	25.3%	13.2%	109
FAS/Ofc of Acquisition Management	110	67.2%	23.0%	9.7%	7
FAS/Ofc of Assisted Acquisition Svs	57	68.7%	25.6%	5.7%	2
FAS/Ofc of Cust Accounts & Research	27	63.2%	33.0%	3.8%	1
FAS/Ofc of Integrated Technology Svcs	158	59.5%	19.0%	21.5%	15
FAS/Ofc of the Chief Info Officer	46	73.4%	21.3%	5.4%	5
FAS/Ofc of the Regional Commissioner - Region 2	44	76.8%	13.9%	9.3%	0
FAS/Ofc of the Regional Commissioner - Region 3	95	74.4%	16.3%	9.3%	7
FAS/Ofc of the Regional Commissioner - Region 4	87	61.5%	27.4%	11.1%	6
FAS/Ofc of the Regional Commissioner - Region 5	78	62.4%	24.8%	12.8%	3
FAS/Ofc of the Regional Commissioner - Region 6	79	65.4%	24.5%	10.1%	2
FAS/Ofc of the Regional Commissioner - Region 7	100	66.7%	28.2%	5.2%	7
FAS/Ofc of the Regional Commissioner - Region 8	38	66.6%	30.4%	3.0%	5
FAS/Ofc of the Regional Commissioner - Region 9	64	54.4%	31.7%	13.9%	9
FAS/Ofc of the Regional Commissioner - Region 10	68	52.8%	37.3%	9.9%	6
FAS/Ofc of the Regional Commissioner - Region DC	47	50.8%	27.1%	22.1%	1
FAS/Ofc of Trvl, Motor Vech & Card Svcs	118	59.3%	25.1%	15.7%	8
FAS/Office of Administration	30	55.0%	30.5%	14.5%	1
FAS/Office of General Supplies & Svcs	261	57.1%	25.4%	17.4%	17
FAS/Office of the Controller	42	47.1%	35.4%	17.4%	5

### My Agency (continued)

#### 35. Employees are protected from health and safety hazards on the job.

	N	Positive	Neutral	Negative	DNK
Governmentwide	662,923	76.9%	13.4%	9.7%	7,525
General Services Administration	6,243	83.9%	10.9%	5.2%	123
Federal Acquisition Service (GS30)	1,660	83.9%	10.5%	5.5%	25
FAS/Ofc of Acquisition Management	113	88.3%	7.7%	4.0%	2
FAS/Ofc of Assisted Acquisition Svs	59	89.3%	6.1%	4.5%	0
FAS/Ofc of Cust Accounts & Research	28	77.4%	16.0%	6.6%	0
FAS/Ofc of Integrated Technology Svcs	171	83.3%	11.2%	5.6%	4
FAS/Ofc of the Chief Info Officer	46	85.8%	10.2%	4.0%	3
FAS/Ofc of the Regional Commissioner - Region 2	44	88.5%	11.5%	0.0%	0
FAS/Ofc of the Regional Commissioner - Region 3	100	82.2%	16.8%	1.0%	1
FAS/Ofc of the Regional Commissioner - Region 4	94	81.5%	12.2%	6.3%	1
FAS/Ofc of the Regional Commissioner - Region 5	79	87.2%	10.0%	2.8%	2
FAS/Ofc of the Regional Commissioner - Region 6	80	84.5%	8.6%	6.9%	1
FAS/Ofc of the Regional Commissioner - Region 7	107	86.4%	12.8%	0.8%	0
FAS/Ofc of the Regional Commissioner - Region 8	41	93.9%	6.1%	0.0%	2
FAS/Ofc of the Regional Commissioner - Region 9	70	77.7%	13.9%	8.5%	3
FAS/Ofc of the Regional Commissioner - Region 10	72	88.4%	8.3%	3.3%	1
FAS/Ofc of the Regional Commissioner - Region DC	46	67.6%	12.6%	19.8%	1
FAS/Ofc of Trvl, Motor Vech & Card Svcs	125	81.2%	11.0%	7.8%	1
FAS/Office of Administration	32	83.7%	12.7%	3.5%	0
FAS/Office of General Supplies & Svcs	274	82.3%	9.4%	8.3%	3
FAS/Office of the Controller	46	87.6%	10.5%	1.9%	0

### My Agency (continued)

#### 36. My organization has prepared employees for potential security threats.

	N	Positive	Neutral	Negative	DNK
Governmentwide	661,974	78.0%	13.9%	8.2%	7,292
General Services Administration	6,233	75.8%	15.4%	8.9%	117
Federal Acquisition Service (GS30)	1,652	74.6%	16.0%	9.4%	30
FAS/Ofc of Acquisition Management	114	78.8%	12.6%	8.6%	2
FAS/Ofc of Assisted Acquisition Svs	58	71.7%	16.4%	11.9%	1
FAS/Ofc of Cust Accounts & Research	27	72.3%	20.0%	7.8%	1
FAS/Ofc of Integrated Technology Svcs	168	64.6%	18.0%	17.5%	3
FAS/Ofc of the Chief Info Officer	50	73.8%	14.7%	11.4%	1
FAS/Ofc of the Regional Commissioner - Region 2	44	94.8%	5.2%	0.0%	0
FAS/Ofc of the Regional Commissioner - Region 3	100	77.3%	15.7%	7.0%	1
FAS/Ofc of the Regional Commissioner - Region 4	94	85.0%	9.7%	5.3%	1
FAS/Ofc of the Regional Commissioner - Region 5	78	75.3%	16.3%	8.4%	2
FAS/Ofc of the Regional Commissioner - Region 6	79	88.4%	9.2%	2.4%	2
FAS/Ofc of the Regional Commissioner - Region 7	107	79.7%	14.8%	5.5%	0
FAS/Ofc of the Regional Commissioner - Region 8	42	81.1%	18.9%	0.0%	0
FAS/Ofc of the Regional Commissioner - Region 9	71	55.6%	31.4%	13.0%	1
FAS/Ofc of the Regional Commissioner - Region 10	73	76.6%	16.4%	7.0%	1
FAS/Ofc of the Regional Commissioner - Region DC	47	67.8%	18.7%	13.5%	0
FAS/Ofc of Trvl, Motor Vech & Card Svcs	122	74.6%	17.1%	8.3%	4
FAS/Office of Administration	31	72.3%	21.5%	6.2%	1
FAS/Office of General Supplies & Svcs	271	72.7%	17.2%	10.1%	7
FAS/Office of the Controller	45	80.9%	10.6%	8.6%	1

### My Agency (continued)

#### 37. Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.

	N	Positive	Neutral	Negative	DNK
Governmentwide	636,579	51.2%	23.4%	25.4%	32,982
General Services Administration	6,038	55.4%	23.4%	21.3%	319
Federal Acquisition Service (GS30)	1,611	59.5%	22.8%	17.7%	77
FAS/Ofc of Acquisition Management	114	61.5%	25.4%	13.1%	3
FAS/Ofc of Assisted Acquisition Svs	57	66.8%	18.5%	14.8%	2
FAS/Ofc of Cust Accounts & Research	27	58.3%	30.2%	11.6%	1
FAS/Ofc of Integrated Technology Svcs	166	55.1%	16.8%	28.1%	7
FAS/Ofc of the Chief Info Officer	46	58.2%	30.0%	11.8%	5
FAS/Ofc of the Regional Commissioner - Region 2	43	68.9%	20.2%	10.8%	1
FAS/Ofc of the Regional Commissioner - Region 3	98	56.9%	31.6%	11.5%	3
FAS/Ofc of the Regional Commissioner - Region 4	90	62.0%	24.6%	13.4%	4
FAS/Ofc of the Regional Commissioner - Region 5	75	74.1%	12.1%	13.8%	4
FAS/Ofc of the Regional Commissioner - Region 6	77	69.5%	15.8%	14.7%	3
FAS/Ofc of the Regional Commissioner - Region 7	105	65.8%	24.8%	9.4%	2
FAS/Ofc of the Regional Commissioner - Region 8	37	55.7%	30.3%	14.1%	6
FAS/Ofc of the Regional Commissioner - Region 9	66	52.1%	24.1%	23.8%	7
FAS/Ofc of the Regional Commissioner - Region 10	71	59.2%	26.8%	14.1%	3
FAS/Ofc of the Regional Commissioner - Region DC	46	51.9%	21.1%	27.0%	1
FAS/Ofc of Trvl, Motor Vech & Card Svcs	120	63.7%	18.1%	18.2%	7
FAS/Office of Administration	30	65.2%	22.8%	12.0%	1
FAS/Office of General Supplies & Svcs	266	51.8%	24.9%	23.3%	14
FAS/Office of the Controller	45	60.3%	30.6%	9.1%	2

### My Agency (continued)

38. Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.

	N	Positive	Neutral	Negative	DNK
Governmentwide	615,998	65.9%	20.0%	14.1%	51,862
General Services Administration	5,852	68.4%	18.6%	13.0%	489
Federal Acquisition Service (GS30)	1,578	70.6%	18.4%	11.0%	103
FAS/Ofc of Acquisition Management	111	77.4%	13.0%	9.7%	5
FAS/Ofc of Assisted Acquisition Svs	56	78.3%	18.5%	3.2%	1
FAS/Ofc of Cust Accounts & Research	27	75.1%	21.9%	3.0%	1
FAS/Ofc of Integrated Technology Svcs	162	66.2%	18.2%	15.6%	12
FAS/Ofc of the Chief Info Officer	44	72.5%	12.0%	15.5%	7
FAS/Ofc of the Regional Commissioner - Region 2	41	85.5%	10.3%	4.2%	2
FAS/Ofc of the Regional Commissioner - Region 3	98	73.7%	15.6%	10.7%	3
FAS/Ofc of the Regional Commissioner - Region 4	87	69.8%	21.9%	8.3%	7
FAS/Ofc of the Regional Commissioner - Region 5	75	72.2%	19.1%	8.7%	6
FAS/Ofc of the Regional Commissioner - Region 6	78	76.2%	15.3%	8.5%	2
FAS/Ofc of the Regional Commissioner - Region 7	101	74.9%	20.3%	4.8%	5
FAS/Ofc of the Regional Commissioner - Region 8	36	82.0%	11.9%	6.1%	7
FAS/Ofc of the Regional Commissioner - Region 9	63	62.8%	22.9%	14.3%	9
FAS/Ofc of the Regional Commissioner - Region 10	71	75.8%	16.6%	7.6%	3
FAS/Ofc of the Regional Commissioner - Region DC	46	57.0%	27.1%	15.9%	0
FAS/Ofc of Trvl, Motor Vech & Card Svcs	118	73.3%	12.6%	14.1%	7
FAS/Office of Administration	30	78.9%	17.3%	3.8%	2
FAS/Office of General Supplies & Svcs	260	62.7%	22.0%	15.3%	18
FAS/Office of the Controller	43	72.4%	25.3%	2.4%	4

### My Agency (continued)

#### 39. My agency is successful at accomplishing its mission.

	N	Positive	Neutral	Negative	DNK
Governmentwide	658,423	76.4%	16.7%	6.9%	10,424
General Services Administration	6,282	80.0%	14.1%	5.9%	91
Federal Acquisition Service (GS30)	1,666	82.7%	12.5%	4.8%	26
FAS/Ofc of Acquisition Management	117	86.6%	10.0%	3.4%	0
FAS/Ofc of Assisted Acquisition Svs	59	92.3%	4.5%	3.2%	0
FAS/Ofc of Cust Accounts & Research	28	75.3%	21.7%	3.0%	0
FAS/Ofc of Integrated Technology Svcs	170	74.2%	20.4%	5.5%	4
FAS/Ofc of the Chief Info Officer	49	87.1%	7.0%	6.0%	2
FAS/Ofc of the Regional Commissioner - Region 2	43	90.5%	7.4%	2.1%	0
FAS/Ofc of the Regional Commissioner - Region 3	102	87.2%	9.0%	3.8%	0
FAS/Ofc of the Regional Commissioner - Region 4	94	93.7%	5.4%	0.9%	1
FAS/Ofc of the Regional Commissioner - Region 5	78	87.3%	8.8%	3.9%	2
FAS/Ofc of the Regional Commissioner - Region 6	79	84.6%	9.6%	5.8%	2
FAS/Ofc of the Regional Commissioner - Region 7	108	90.6%	8.6%	0.8%	0
FAS/Ofc of the Regional Commissioner - Region 8	43	87.3%	10.6%	2.1%	0
FAS/Ofc of the Regional Commissioner - Region 9	70	78.2%	15.1%	6.6%	2
FAS/Ofc of the Regional Commissioner - Region 10	74	90.7%	7.7%	1.6%	0
FAS/Ofc of the Regional Commissioner - Region DC	48	70.4%	16.5%	13.2%	0
FAS/Ofc of Trvl, Motor Vech & Card Svcs	126	80.4%	12.9%	6.7%	1
FAS/Office of Administration	31	73.4%	19.8%	6.9%	1
FAS/Office of General Supplies & Svcs	271	81.4%	12.9%	5.8%	7
FAS/Office of the Controller	45	73.8%	21.9%	4.3%	2

### My Agency (continued)

#### 40. I recommend my organization as a good place to work.

	N	Positive	Neutral	Negative
Governmentwide	669,665	66.8%	19.9%	13.4%
General Services Administration	6,358	74.4%	16.4%	9.1%
Federal Acquisition Service (GS30)	1,686	79.2%	12.8%	8.0%
FAS/Ofc of Acquisition Management	116	85.6%	9.1%	5.3%
FAS/Ofc of Assisted Acquisition Svs	58	86.4%	7.7%	5.9%
FAS/Ofc of Cust Accounts & Research	28	89.0%	7.5%	3.6%
FAS/Ofc of Integrated Technology Svcs	173	74.6%	14.7%	10.7%
FAS/Ofc of the Chief Info Officer	51	79.8%	12.8%	7.4%
FAS/Ofc of the Regional Commissioner - Region 2	42	90.2%	7.8%	2.0%
FAS/Ofc of the Regional Commissioner - Region 3	102	82.3%	12.6%	5.1%
FAS/Ofc of the Regional Commissioner - Region 4	95	87.8%	9.2%	3.0%
FAS/Ofc of the Regional Commissioner - Region 5	81	81.5%	10.5%	8.0%
FAS/Ofc of the Regional Commissioner - Region 6	81	79.2%	14.3%	6.6%
FAS/Ofc of the Regional Commissioner - Region 7	107	87.2%	8.4%	4.4%
FAS/Ofc of the Regional Commissioner - Region 8	43	85.3%	14.7%	0.0%
FAS/Ofc of the Regional Commissioner - Region 9	72	66.4%	20.3%	13.3%
FAS/Ofc of the Regional Commissioner - Region 10	74	92.2%	6.6%	1.2%
FAS/Ofc of the Regional Commissioner - Region DC	47	63.6%	22.1%	14.4%
FAS/Ofc of Trvl, Motor Vech & Card Svcs	125	74.6%	13.5%	11.9%
FAS/Office of Administration	32	82.5%	9.7%	7.8%
FAS/Office of General Supplies & Svcs	279	72.6%	16.1%	11.2%
FAS/Office of the Controller	47	76.2%	15.1%	8.7%

### My Agency (continued)

#### 41. I believe the results of this survey will be used to make my agency a better place to work.

	N	Positive	Neutral	Negative	DNK
Governmentwide	606,522	42.4%	29.1%	28.4%	63,385
General Services Administration	5,798	51.6%	27.7%	20.7%	573
Federal Acquisition Service (GS30)	1,553	54.6%	27.6%	17.8%	134
FAS/Ofc of Acquisition Management	107	61.1%	25.7%	13.2%	8
FAS/Ofc of Assisted Acquisition Svs	52	58.3%	24.2%	17.5%	7
FAS/Ofc of Cust Accounts & Research	26	62.0%	24.4%	13.6%	2
FAS/Ofc of Integrated Technology Svcs	157	55.2%	26.0%	18.8%	18
FAS/Ofc of the Chief Info Officer	45	64.8%	19.7%	15.5%	5
FAS/Ofc of the Regional Commissioner - Region 2	43	70.5%	20.7%	8.8%	1
FAS/Ofc of the Regional Commissioner - Region 3	96	49.0%	32.0%	18.9%	6
FAS/Ofc of the Regional Commissioner - Region 4	88	68.2%	21.8%	10.0%	7
FAS/Ofc of the Regional Commissioner - Region 5	73	50.6%	29.6%	19.8%	8
FAS/Ofc of the Regional Commissioner - Region 6	76	56.5%	21.5%	22.0%	3
FAS/Ofc of the Regional Commissioner - Region 7	101	61.2%	30.3%	8.5%	6
FAS/Ofc of the Regional Commissioner - Region 8	39	60.9%	22.5%	16.6%	4
FAS/Ofc of the Regional Commissioner - Region 9	61	33.7%	40.5%	25.8%	9
FAS/Ofc of the Regional Commissioner - Region 10	65	47.2%	35.1%	17.8%	9
FAS/Ofc of the Regional Commissioner - Region DC	45	52.2%	27.7%	20.1%	3
FAS/Ofc of Trvl, Motor Vech & Card Svcs	115	52.9%	31.1%	16.0%	11
FAS/Office of Administration	29	51.9%	27.0%	21.1%	3
FAS/Office of General Supplies & Svcs	262	48.8%	30.5%	20.7%	17
FAS/Office of the Controller	43	60.7%	18.9%	20.4%	4

### My Supervisor/Team Leader

#### 42. My supervisor supports my need to balance work and other life issues.

	N	Positive	Neutral	Negative	DNK
Governmentwide	663,393	76.7%	11.9%	11.4%	4,030
General Services Administration	6,313	82.3%	9.2%	8.5%	34
Federal Acquisition Service (GS30)	1,679	83.1%	8.5%	8.4%	7
FAS/Ofc of Acquisition Management	116	90.7%	4.2%	5.2%	0
FAS/Ofc of Assisted Acquisition Svs	59	85.2%	7.5%	7.3%	0
FAS/Ofc of Cust Accounts & Research	28	92.5%	3.7%	3.7%	0
FAS/Ofc of Integrated Technology Svcs	173	83.2%	5.3%	11.5%	0
FAS/Ofc of the Chief Info Officer	50	87.2%	10.9%	1.9%	1
FAS/Ofc of the Regional Commissioner - Region 2	44	87.1%	9.1%	3.8%	0
FAS/Ofc of the Regional Commissioner - Region 3	101	81.4%	6.5%	12.0%	1
FAS/Ofc of the Regional Commissioner - Region 4	93	78.3%	12.0%	9.6%	0
FAS/Ofc of the Regional Commissioner - Region 5	81	82.8%	8.2%	9.0%	0
FAS/Ofc of the Regional Commissioner - Region 6	81	84.6%	10.7%	4.7%	0
FAS/Ofc of the Regional Commissioner - Region 7	108	92.2%	4.8%	3.0%	0
FAS/Ofc of the Regional Commissioner - Region 8	42	87.9%	12.1%	0.0%	1
FAS/Ofc of the Regional Commissioner - Region 9	70	80.2%	8.8%	11.0%	1
FAS/Ofc of the Regional Commissioner - Region 10	73	92.7%	6.0%	1.3%	0
FAS/Ofc of the Regional Commissioner - Region DC	48	76.3%	15.3%	8.4%	0
FAS/Ofc of Trvl, Motor Vech & Card Svcs	125	74.5%	10.5%	15.0%	0
FAS/Office of Administration	32	88.6%	11.4%	0.0%	0
FAS/Office of General Supplies & Svcs	276	79.2%	11.1%	9.7%	2
FAS/Office of the Controller	47	77.1%	2.3%	20.6%	0

### My Supervisor/Team Leader (continued)

#### 43. My supervisor/team leader provides me with opportunities to demonstrate my leadership skills.

	•	-			
	N	Positive	Neutral	Negative	DNK
Governmentwide	663,693	65.2%	17.7%	17.1%	2,957
General Services Administration	6,311	70.9%	15.3%	13.8%	25
Federal Acquisition Service (GS30)	1,681	71.5%	15.4%	13.1%	4
FAS/Ofc of Acquisition Management	114	80.0%	13.0%	7.0%	0
FAS/Ofc of Assisted Acquisition Svs	58	71.6%	19.3%	9.1%	0
FAS/Ofc of Cust Accounts & Research	27	78.9%	10.2%	10.9%	0
FAS/Ofc of Integrated Technology Svcs	173	70.1%	12.2%	17.7%	0
FAS/Ofc of the Chief Info Officer	51	75.6%	17.0%	7.3%	0
FAS/Ofc of the Regional Commissioner - Region 2	44	83.3%	8.9%	7.8%	0
FAS/Ofc of the Regional Commissioner - Region 3	102	73.7%	12.1%	14.2%	0
FAS/Ofc of the Regional Commissioner - Region 4	94	72.6%	11.1%	16.3%	0
FAS/Ofc of the Regional Commissioner - Region 5	80	66.0%	18.2%	15.8%	0
FAS/Ofc of the Regional Commissioner - Region 6	81	77.6%	13.3%	9.2%	0
FAS/Ofc of the Regional Commissioner - Region 7	108	76.6%	16.9%	6.5%	0
FAS/Ofc of the Regional Commissioner - Region 8	42	80.2%	12.9%	6.9%	1
FAS/Ofc of the Regional Commissioner - Region 9	72	64.7%	19.2%	16.2%	0
FAS/Ofc of the Regional Commissioner - Region 10	74	72.2%	14.6%	13.2%	0
FAS/Ofc of the Regional Commissioner - Region DC	48	67.2%	18.8%	14.0%	0
FAS/Ofc of Trvl, Motor Vech & Card Svcs	124	63.3%	17.9%	18.7%	1
FAS/Office of Administration	32	90.1%	9.9%	0.0%	0
FAS/Office of General Supplies & Svcs	278	66.1%	18.9%	15.0%	1
FAS/Office of the Controller	47	70.4%	14.7%	15.0%	0
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### My Supervisor/Team Leader (continued)

#### 44. Discussions with my supervisor/team leader about my performance are worthwhile.

	N	Positive	Neutral	Negative	DNK
Governmentwide	658,206	62.2%	19.2%	18.6%	6,888
General Services Administration	6,264	66.3%	17.5%	16.1%	58
Federal Acquisition Service (GS30)	1,661	68.9%	17.4%	13.7%	18
FAS/Ofc of Acquisition Management	116	71.6%	21.7%	6.6%	0
FAS/Ofc of Assisted Acquisition Svs	59	64.8%	18.2%	17.0%	0
FAS/Ofc of Cust Accounts & Research	28	82.8%	10.4%	6.7%	0
FAS/Ofc of Integrated Technology Svcs	171	70.3%	11.2%	18.5%	1
FAS/Ofc of the Chief Info Officer	49	66.4%	21.4%	12.3%	2
FAS/Ofc of the Regional Commissioner - Region 2	43	72.4%	19.6%	8.0%	0
FAS/Ofc of the Regional Commissioner - Region 3	100	68.8%	14.4%	16.7%	1
FAS/Ofc of the Regional Commissioner - Region 4	90	64.0%	17.1%	18.9%	2
FAS/Ofc of the Regional Commissioner - Region 5	79	70.5%	16.3%	13.2%	2
FAS/Ofc of the Regional Commissioner - Region 6	81	73.1%	15.3%	11.6%	0
FAS/Ofc of the Regional Commissioner - Region 7	108	77.8%	17.4%	4.8%	0
FAS/Ofc of the Regional Commissioner - Region 8	43	78.6%	14.6%	6.8%	0
FAS/Ofc of the Regional Commissioner - Region 9	66	59.9%	28.6%	11.5%	4
FAS/Ofc of the Regional Commissioner - Region 10	74	76.3%	16.0%	7.8%	0
FAS/Ofc of the Regional Commissioner - Region DC	47	60.5%	24.3%	15.1%	0
FAS/Ofc of Trvl, Motor Vech & Card Svcs	124	66.0%	18.0%	16.0%	0
FAS/Office of Administration	31	75.8%	10.4%	13.8%	1
FAS/Office of General Supplies & Svcs	276	65.5%	19.3%	15.2%	2
FAS/Office of the Controller	45	64.0%	14.0%	22.0%	1

### My Supervisor/Team Leader (continued)

#### 45. My supervisor/team leader is committed to a workforce representative of all segments of society.

	N	Positive	Neutral	Negative	DNK
Governmentwide	615,578	64.5%	24.6%	10.9%	49,711
General Services Administration	5,825	69.4%	21.3%	9.3%	498
Federal Acquisition Service (GS30)	1,575	70.6%	20.5%	8.8%	103
FAS/Ofc of Acquisition Management	109	76.1%	19.5%	4.4%	7
FAS/Ofc of Assisted Acquisition Svs	51	70.9%	16.5%	12.6%	7
FAS/Ofc of Cust Accounts & Research	27	85.4%	7.7%	7.0%	0
FAS/Ofc of Integrated Technology Svcs	164	69.8%	14.7%	15.5%	10
FAS/Ofc of the Chief Info Officer	45	72.8%	23.1%	4.1%	6
FAS/Ofc of the Regional Commissioner - Region 2	42	76.6%	17.3%	6.2%	2
FAS/Ofc of the Regional Commissioner - Region 3	100	76.5%	17.3%	6.2%	1
FAS/Ofc of the Regional Commissioner - Region 4	85	74.5%	16.9%	8.6%	8
FAS/Ofc of the Regional Commissioner - Region 5	74	68.0%	25.1%	7.0%	7
FAS/Ofc of the Regional Commissioner - Region 6	78	74.5%	19.8%	5.7%	3
FAS/Ofc of the Regional Commissioner - Region 7	103	79.9%	19.0%	1.1%	3
FAS/Ofc of the Regional Commissioner - Region 8	40	84.2%	11.5%	4.3%	3
FAS/Ofc of the Regional Commissioner - Region 9	65	54.4%	32.0%	13.6%	5
FAS/Ofc of the Regional Commissioner - Region 10	66	72.9%	24.3%	2.8%	8
FAS/Ofc of the Regional Commissioner - Region DC	46	48.8%	40.4%	10.8%	0
FAS/Ofc of Trvl, Motor Vech & Card Svcs	112	67.2%	20.2%	12.5%	12
FAS/Office of Administration	30	70.9%	22.1%	7.0%	2
FAS/Office of General Supplies & Svcs	265	66.1%	23.9%	10.1%	12
FAS/Office of the Controller	44	71.0%	19.8%	9.2%	3

### My Supervisor/Team Leader (continued)

#### 46. My supervisor/team leader provides me with constructive suggestions to improve my job performance.

N	Positive	Neutral	Negative	DNK
662,244	60.8%	20.6%	18.7%	3,265
6,287	66.0%	17.8%	16.2%	34
1,672	67.6%	17.6%	14.8%	7
116	72.2%	20.8%	7.0%	0
57	65.2%	17.1%	17.7%	0
27	75.8%	10.8%	13.4%	0
171	66.4%	13.4%	20.2%	0
50	66.9%	17.2%	15.9%	1
44	80.1%	11.7%	8.2%	0
101	71.3%	16.0%	12.7%	0
93	62.5%	23.5%	14.0%	0
80	69.1%	16.5%	14.5%	1
81	74.6%	13.0%	12.5%	0
107	75.6%	17.0%	7.4%	0
43	81.7%	13.5%	4.8%	0
71	57.2%	28.0%	14.8%	1
73	70.1%	19.9%	10.0%	0
48	66.1%	15.7%	18.2%	0
125	64.9%	19.3%	15.7%	0
30	69.6%	18.9%	11.6%	2
276	63.2%	19.2%	17.7%	1
47	64.8%	6.4%	28.8%	0
	662,244 6,287 1,672 116 57 27 171 50 44 101 93 80 81 107 43 71 73 48 125 30 276	662,244 60.8% 6,287 66.0% 1,672 67.6% 116 72.2% 57 65.2% 27 75.8% 171 66.4% 50 66.9% 44 80.1% 101 71.3% 93 62.5% 80 69.1% 81 74.6% 107 75.6% 43 81.7% 71 57.2% 73 70.1% 48 66.1% 125 64.9% 30 69.6% 276 63.2%	662,244         60.8%         20.6%           6,287         66.0%         17.8%           1,672         67.6%         17.6%           116         72.2%         20.8%           57         65.2%         17.1%           27         75.8%         10.8%           171         66.4%         13.4%           50         66.9%         17.2%           44         80.1%         11.7%           101         71.3%         16.0%           93         62.5%         23.5%           80         69.1%         16.5%           81         74.6%         13.0%           107         75.6%         17.0%           43         81.7%         13.5%           71         57.2%         28.0%           73         70.1%         19.9%           48         66.1%         15.7%           125         64.9%         19.3%           30         69.6%         18.9%           276         63.2%         19.2%	662,244         60.8%         20.6%         18.7%           6,287         66.0%         17.8%         16.2%           1,672         67.6%         17.6%         14.8%           116         72.2%         20.8%         7.0%           57         65.2%         17.1%         17.7%           27         75.8%         10.8%         13.4%           171         66.4%         13.4%         20.2%           50         66.9%         17.2%         15.9%           44         80.1%         11.7%         8.2%           101         71.3%         16.0%         12.7%           93         62.5%         23.5%         14.0%           80         69.1%         16.5%         14.5%           81         74.6%         13.0%         12.5%           107         75.6%         17.0%         7.4%           43         81.7%         13.5%         4.8%           71         57.2%         28.0%         14.8%           73         70.1%         19.9%         10.0%           48         66.1%         15.7%         18.2%           125         64.9%         19.3%         1

### My Supervisor/Team Leader (continued)

#### 47. Supervisors/team leaders in my work unit support employee development.

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	N	Positive	Neutral	Negative	DNK
Governmentwide	657,845	65.1%	18.6%	16.3%	7,510
General Services Administration	6,272	72.4%	14.9%	12.7%	54
Federal Acquisition Service (GS30)	1,671	75.2%	13.5%	11.3%	11
FAS/Ofc of Acquisition Management	114	84.0%	7.8%	8.2%	2
FAS/Ofc of Assisted Acquisition Svs	58	78.5%	20.0%	1.5%	1
FAS/Ofc of Cust Accounts & Research	28	85.0%	7.5%	7.5%	0
FAS/Ofc of Integrated Technology Svcs	172	75.9%	8.2%	15.9%	0
FAS/Ofc of the Chief Info Officer	50	81.6%	11.5%	6.9%	1
FAS/Ofc of the Regional Commissioner - Region 2	44	89.5%	4.5%	5.9%	0
FAS/Ofc of the Regional Commissioner - Region 3	100	78.9%	11.3%	9.8%	0
FAS/Ofc of the Regional Commissioner - Region 4	94	69.4%	13.6%	17.0%	0
FAS/Ofc of the Regional Commissioner - Region 5	80	78.7%	10.8%	10.5%	1
FAS/Ofc of the Regional Commissioner - Region 6	80	75.5%	15.2%	9.3%	0
FAS/Ofc of the Regional Commissioner - Region 7	107	82.2%	12.3%	5.5%	0
FAS/Ofc of the Regional Commissioner - Region 8	43	92.7%	2.4%	4.8%	0
FAS/Ofc of the Regional Commissioner - Region 9	71	64.7%	19.4%	15.9%	1
FAS/Ofc of the Regional Commissioner - Region 10	74	88.1%	6.5%	5.4%	0
FAS/Ofc of the Regional Commissioner - Region DC	46	64.1%	21.9%	14.1%	0
FAS/Ofc of Trvl, Motor Vech & Card Svcs	122	65.6%	21.0%	13.4%	2
FAS/Office of Administration	32	82.0%	13.7%	4.3%	0
FAS/Office of General Supplies & Svcs	278	68.8%	18.1%	13.1%	1
FAS/Office of the Controller	47	66.9%	13.9%	19.2%	0

### My Supervisor/Team Leader (continued)

#### 48. My supervisor/team leader listens to what I have to say.

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	N	Positive	Neutral	Negative
Governmentwide	665,079	74.3%	13.2%	12.5%
General Services Administration	6,320	78.3%	11.6%	10.2%
Federal Acquisition Service (GS30)	1,678	79.0%	12.1%	8.9%
FAS/Ofc of Acquisition Management	116	86.1%	11.6%	2.3%
FAS/Ofc of Assisted Acquisition Svs	59	74.1%	15.3%	10.7%
FAS/Ofc of Cust Accounts & Research	28	85.4%	14.6%	0.0%
FAS/Ofc of Integrated Technology Svcs	171	76.1%	9.2%	14.7%
FAS/Ofc of the Chief Info Officer	51	81.4%	13.5%	5.1%
FAS/Ofc of the Regional Commissioner - Region 2	44	87.0%	5.2%	7.8%
FAS/Ofc of the Regional Commissioner - Region 3	100	79.5%	12.2%	8.4%
FAS/Ofc of the Regional Commissioner - Region 4	93	72.1%	17.3%	10.6%
FAS/Ofc of the Regional Commissioner - Region 5	80	84.2%	7.8%	8.0%
FAS/Ofc of the Regional Commissioner - Region 6	80	84.8%	6.6%	8.7%
FAS/Ofc of the Regional Commissioner - Region 7	108	85.3%	11.9%	2.8%
FAS/Ofc of the Regional Commissioner - Region 8	43	86.0%	7.0%	7.0%
FAS/Ofc of the Regional Commissioner - Region 9	72	72.7%	14.0%	13.3%
FAS/Ofc of the Regional Commissioner - Region 10	73	89.4%	7.9%	2.7%
FAS/Ofc of the Regional Commissioner - Region DC	48	71.4%	15.6%	13.1%
FAS/Ofc of Trvl, Motor Vech & Card Svcs	124	71.4%	16.9%	11.7%
FAS/Office of Administration	32	82.1%	10.1%	7.8%
FAS/Office of General Supplies & Svcs	276	76.5%	14.3%	9.2%
FAS/Office of the Controller	47	76.9%	14.6%	8.5%

### My Supervisor/Team Leader (continued)

#### 49. My supervisor/team leader treats me with respect.

	N	Positive	Neutral	Negative
Governmentwide	664,171	79.4%	11.1%	9.5%
General Services Administration	6,300	82.0%	9.8%	8.3%
Federal Acquisition Service (GS30)	1,678	82.7%	9.4%	7.9%
FAS/Ofc of Acquisition Management	116	87.1%	10.1%	2.7%
FAS/Ofc of Assisted Acquisition Svs	59	81.5%	4.6%	13.9%
FAS/Ofc of Cust Accounts & Research	26	91.9%	8.1%	0.0%
FAS/Ofc of Integrated Technology Svcs	173	75.6%	9.9%	14.5%
FAS/Ofc of the Chief Info Officer	51	84.2%	14.1%	1.7%
FAS/Ofc of the Regional Commissioner - Region 2	44	94.3%	1.9%	3.9%
FAS/Ofc of the Regional Commissioner - Region 3	100	80.5%	11.2%	8.3%
FAS/Ofc of the Regional Commissioner - Region 4	94	77.9%	9.9%	12.1%
FAS/Ofc of the Regional Commissioner - Region 5	81	82.0%	7.4%	10.6%
FAS/Ofc of the Regional Commissioner - Region 6	81	86.6%	6.7%	6.6%
FAS/Ofc of the Regional Commissioner - Region 7	108	88.9%	8.2%	2.9%
FAS/Ofc of the Regional Commissioner - Region 8	43	86.0%	10.0%	4.0%
FAS/Ofc of the Regional Commissioner - Region 9	72	78.4%	9.7%	11.9%
FAS/Ofc of the Regional Commissioner - Region 10	72	93.5%	2.5%	4.0%
FAS/Ofc of the Regional Commissioner - Region DC	48	76.9%	11.0%	12.1%
FAS/Ofc of Trvl, Motor Vech & Card Svcs	123	79.7%	11.0%	9.2%
FAS/Office of Administration	32	82.1%	17.9%	0.0%
FAS/Office of General Supplies & Svcs	276	81.8%	10.9%	7.3%
FAS/Office of the Controller	47	86.3%	7.4%	6.4%

### My Supervisor/Team Leader (continued)

#### 50. In the last six months, my supervisor/team leader has talked with me about my performance.

	N	Positive	Neutral	Negative
Governmentwide	664,039	76.8%	10.5%	12.7%
General Services Administration	6,305	80.9%	8.9%	10.2%
Federal Acquisition Service (GS30)	1,680	81.4%	8.7%	9.9%
FAS/Ofc of Acquisition Management	116	88.9%	6.3%	4.9%
FAS/Ofc of Assisted Acquisition Svs	59	79.7%	7.4%	12.9%
FAS/Ofc of Cust Accounts & Research	28	89.4%	6.9%	3.7%
FAS/Ofc of Integrated Technology Svcs	174	80.6%	4.6%	14.8%
FAS/Ofc of the Chief Info Officer	51	75.2%	10.1%	14.7%
FAS/Ofc of the Regional Commissioner - Region 2	44	93.9%	2.2%	4.0%
FAS/Ofc of the Regional Commissioner - Region 3	100	87.5%	9.4%	3.1%
FAS/Ofc of the Regional Commissioner - Region 4	93	80.8%	8.5%	10.7%
FAS/Ofc of the Regional Commissioner - Region 5	81	81.4%	16.1%	2.6%
FAS/Ofc of the Regional Commissioner - Region 6	80	89.8%	3.3%	6.9%
FAS/Ofc of the Regional Commissioner - Region 7	107	84.5%	10.0%	5.6%
FAS/Ofc of the Regional Commissioner - Region 8	43	93.9%	2.1%	4.0%
FAS/Ofc of the Regional Commissioner - Region 9	71	72.9%	10.9%	16.2%
FAS/Ofc of the Regional Commissioner - Region 10	73	87.8%	5.2%	7.0%
FAS/Ofc of the Regional Commissioner - Region DC	48	68.2%	17.1%	14.7%
FAS/Ofc of TrvI, Motor Vech & Card Svcs	124	74.1%	14.5%	11.4%
FAS/Office of Administration	32	79.5%	13.6%	6.9%
FAS/Office of General Supplies & Svcs	276	78.2%	8.3%	13.5%
FAS/Office of the Controller	47	84.5%	8.7%	6.8%

### My Supervisor/Team Leader (continued)

#### 51. I have trust and confidence in my supervisor.

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	N	Positive	Neutral	Negative
Governmentwide	663,909	65.8%	17.2%	17.0%
General Services Administration	6,310	70.0%	15.1%	14.9%
Federal Acquisition Service (GS30)	1,679	71.5%	14.3%	14.2%
FAS/Ofc of Acquisition Management	115	73.4%	15.0%	11.6%
FAS/Ofc of Assisted Acquisition Svs	59	73.2%	9.1%	17.7%
FAS/Ofc of Cust Accounts & Research	28	82.2%	14.8%	3.0%
FAS/Ofc of Integrated Technology Svcs	174	70.6%	10.9%	18.5%
FAS/Ofc of the Chief Info Officer	51	71.2%	18.7%	10.1%
FAS/Ofc of the Regional Commissioner - Region 2	43	86.6%	7.4%	6.0%
FAS/Ofc of the Regional Commissioner - Region 3	100	68.8%	18.6%	12.5%
FAS/Ofc of the Regional Commissioner - Region 4	93	70.2%	9.9%	19.9%
FAS/Ofc of the Regional Commissioner - Region 5	80	70.5%	17.4%	12.1%
FAS/Ofc of the Regional Commissioner - Region 6	81	75.5%	12.0%	12.6%
FAS/Ofc of the Regional Commissioner - Region 7	107	82.8%	10.5%	6.7%
FAS/Ofc of the Regional Commissioner - Region 8	43	80.7%	9.6%	9.7%
FAS/Ofc of the Regional Commissioner - Region 9	72	66.1%	16.0%	17.9%
FAS/Ofc of the Regional Commissioner - Region 10	72	73.2%	21.4%	5.4%
FAS/Ofc of the Regional Commissioner - Region DC	48	63.4%	17.2%	19.3%
FAS/Ofc of Trvl, Motor Vech & Card Svcs	124	67.4%	14.6%	18.0%
FAS/Office of Administration	32	79.0%	9.7%	11.4%
FAS/Office of General Supplies & Svcs	278	67.9%	17.4%	14.7%
FAS/Office of the Controller	47	66.3%	12.4%	21.2%

### My Supervisor/Team Leader (continued)

#### 52. Overall, how good a job do you feel is being done by your immediate supervisor/team leader?

	N	Positive	Neutral	Negative
Governmentwide	663,472	68.4%	18.9%	12.6%
General Services Administration	6,321	73.0%	16.7%	10.3%
Federal Acquisition Service (GS30)	1,684	75.0%	15.3%	9.7%
FAS/Ofc of Acquisition Management	116	75.6%	18.0%	6.4%
FAS/Ofc of Assisted Acquisition Svs	59	68.8%	18.3%	12.9%
FAS/Ofc of Cust Accounts & Research	28	89.6%	10.4%	0.0%
FAS/Ofc of Integrated Technology Svcs	173	73.4%	12.3%	14.2%
FAS/Ofc of the Chief Info Officer	51	72.0%	20.3%	7.7%
FAS/Ofc of the Regional Commissioner - Region 2	44	87.1%	7.0%	5.9%
FAS/Ofc of the Regional Commissioner - Region 3	101	75.1%	16.7%	8.2%
FAS/Ofc of the Regional Commissioner - Region 4	94	75.7%	17.0%	7.3%
FAS/Ofc of the Regional Commissioner - Region 5	81	74.8%	16.0%	9.2%
FAS/Ofc of the Regional Commissioner - Region 6	81	75.7%	16.2%	8.1%
FAS/Ofc of the Regional Commissioner - Region 7	107	83.5%	14.7%	1.9%
FAS/Ofc of the Regional Commissioner - Region 8	43	83.5%	8.0%	8.5%
FAS/Ofc of the Regional Commissioner - Region 9	72	72.8%	14.8%	12.4%
FAS/Ofc of the Regional Commissioner - Region 10	74	79.6%	17.9%	2.5%
FAS/Ofc of the Regional Commissioner - Region DC	48	68.0%	12.5%	19.4%
FAS/Ofc of Trvl, Motor Vech & Card Svcs	124	70.9%	14.9%	14.2%
FAS/Office of Administration	32	77.4%	14.8%	7.8%
FAS/Office of General Supplies & Svcs	276	73.6%	16.0%	10.4%
FAS/Office of the Controller	47	71.8%	16.0%	12.2%

### Leadership

#### 53. In my organization, leaders generate high levels of motivation and commitment in the workforce.

	N	Positive	Neutral	Negative	DNK
Governmentwide	651,887	42.9%	26.2%	30.9%	6,310
General Services Administration	6,192	51.5%	24.5%	24.0%	62
Federal Acquisition Service (GS30)	1,649	56.7%	22.9%	20.4%	14
FAS/Ofc of Acquisition Management	111	64.2%	23.5%	12.3%	2
FAS/Ofc of Assisted Acquisition Svs	58	68.9%	21.1%	10.0%	0
FAS/Ofc of Cust Accounts & Research	28	69.4%	24.0%	6.6%	0
FAS/Ofc of Integrated Technology Svcs	170	48.7%	23.5%	27.8%	0
FAS/Ofc of the Chief Info Officer	50	55.0%	22.7%	22.3%	1
FAS/Ofc of the Regional Commissioner - Region 2	44	88.1%	7.9%	4.0%	0
FAS/Ofc of the Regional Commissioner - Region 3	98	59.2%	22.0%	18.8%	1
FAS/Ofc of the Regional Commissioner - Region 4	94	74.5%	14.6%	10.9%	0
FAS/Ofc of the Regional Commissioner - Region 5	78	56.7%	22.0%	21.3%	1
FAS/Ofc of the Regional Commissioner - Region 6	79	58.9%	25.7%	15.4%	0
FAS/Ofc of the Regional Commissioner - Region 7	106	71.1%	19.3%	9.6%	0
FAS/Ofc of the Regional Commissioner - Region 8	42	76.6%	18.5%	4.9%	0
FAS/Ofc of the Regional Commissioner - Region 9	70	39.1%	31.4%	29.5%	2
FAS/Ofc of the Regional Commissioner - Region 10	73	55.7%	20.8%	23.5%	0
FAS/Ofc of the Regional Commissioner - Region DC	47	41.1%	35.5%	23.3%	0
FAS/Ofc of TrvI, Motor Vech & Card Svcs	121	56.2%	21.8%	22.0%	1
FAS/Office of Administration	32	67.8%	15.8%	16.4%	0
FAS/Office of General Supplies & Svcs	269	44.7%	27.4%	27.9%	5
FAS/Office of the Controller	47	48.0%	18.7%	33.3%	0

### Leadership (continued)

#### 54. My organization's leaders maintain high standards of honesty and integrity.

	N	Positive	Neutral	Negative	DNK
Governmentwide	638,553	55.1%	23.1%	21.8%	19,203
General Services Administration	6,092	55.2%	22.5%	22.3%	157
Federal Acquisition Service (GS30)	1,626	60.4%	21.5%	18.1%	40
FAS/Ofc of Acquisition Management	111	71.2%	16.0%	12.9%	4
FAS/Ofc of Assisted Acquisition Svs	57	75.6%	17.4%	7.1%	2
FAS/Ofc of Cust Accounts & Research	27	69.6%	30.4%	0.0%	1
FAS/Ofc of Integrated Technology Svcs	168	54.1%	22.8%	23.1%	3
FAS/Ofc of the Chief Info Officer	47	66.2%	18.7%	15.2%	4
FAS/Ofc of the Regional Commissioner - Region 2	44	81.1%	17.0%	1.9%	0
FAS/Ofc of the Regional Commissioner - Region 3	97	65.7%	19.8%	14.5%	2
FAS/Ofc of the Regional Commissioner - Region 4	91	75.6%	13.2%	11.2%	1
FAS/Ofc of the Regional Commissioner - Region 5	76	63.5%	21.7%	14.8%	3
FAS/Ofc of the Regional Commissioner - Region 6	79	59.7%	18.3%	22.0%	0
FAS/Ofc of the Regional Commissioner - Region 7	105	73.1%	19.2%	7.7%	1
FAS/Ofc of the Regional Commissioner - Region 8	41	72.9%	17.5%	9.7%	2
FAS/Ofc of the Regional Commissioner - Region 9	71	38.1%	30.7%	31.1%	0
FAS/Ofc of the Regional Commissioner - Region 10	73	60.1%	24.2%	15.7%	0
FAS/Ofc of the Regional Commissioner - Region DC	48	40.3%	35.2%	24.4%	0
FAS/Ofc of Trvl, Motor Vech & Card Svcs	116	54.9%	21.2%	23.9%	6
FAS/Office of Administration	31	56.1%	31.2%	12.7%	1
FAS/Office of General Supplies & Svcs	267	53.7%	22.1%	24.2%	7
FAS/Office of the Controller	46	49.0%	23.4%	27.5%	1

### Leadership (continued)

#### 55. Managers/supervisors/team leaders work well with employees of different backgrounds.

	N	Positive	Neutral	Negative	DNK
Governmentwide	631,883	63.4%	22.2%	14.4%	24,592
General Services Administration	5,998	67.6%	19.5%	12.9%	230
Federal Acquisition Service (GS30)	1,608	68.9%	18.7%	12.4%	51
FAS/Ofc of Acquisition Management	112	71.9%	17.4%	10.8%	2
FAS/Ofc of Assisted Acquisition Svs	57	77.5%	19.4%	3.2%	1
FAS/Ofc of Cust Accounts & Research	27	85.0%	15.0%	0.0%	0
FAS/Ofc of Integrated Technology Svcs	163	65.2%	17.7%	17.1%	6
FAS/Ofc of the Chief Info Officer	48	77.5%	11.0%	11.5%	3
FAS/Ofc of the Regional Commissioner - Region 2	44	85.4%	6.4%	8.2%	0
FAS/Ofc of the Regional Commissioner - Region 3	97	81.0%	9.1%	9.9%	1
FAS/Ofc of the Regional Commissioner - Region 4	90	76.3%	12.3%	11.4%	2
FAS/Ofc of the Regional Commissioner - Region 5	77	69.6%	17.8%	12.6%	2
FAS/Ofc of the Regional Commissioner - Region 6	78	74.9%	18.4%	6.6%	2
FAS/Ofc of the Regional Commissioner - Region 7	104	85.0%	10.1%	4.9%	2
FAS/Ofc of the Regional Commissioner - Region 8	42	87.2%	10.7%	2.2%	1
FAS/Ofc of the Regional Commissioner - Region 9	65	58.1%	27.0%	14.9%	7
FAS/Ofc of the Regional Commissioner - Region 10	71	74.9%	14.0%	11.0%	2
FAS/Ofc of the Regional Commissioner - Region DC	48	53.1%	20.5%	26.5%	0
FAS/Ofc of Trvl, Motor Vech & Card Svcs	118	60.6%	21.4%	18.0%	3
FAS/Office of Administration	32	59.7%	36.8%	3.5%	0
FAS/Office of General Supplies & Svcs	260	57.5%	26.4%	16.1%	13
FAS/Office of the Controller	43	60.5%	23.1%	16.4%	3

### Leadership (continued)

#### 56. Managers communicate the goals and priorities of the organization.

	N	Positive	Neutral	Negative	DNK
Governmentwide	651,106	62.4%	19.9%	17.7%	5,427
General Services Administration	6,200	70.1%	16.7%	13.2%	34
Federal Acquisition Service (GS30)	1,656	71.7%	15.5%	12.8%	5
FAS/Ofc of Acquisition Management	114	82.9%	9.5%	7.6%	0
FAS/Ofc of Assisted Acquisition Svs	59	83.2%	11.9%	4.9%	0
FAS/Ofc of Cust Accounts & Research	27	72.2%	21.6%	6.2%	0
FAS/Ofc of Integrated Technology Svcs	169	60.2%	22.5%	17.3%	0
FAS/Ofc of the Chief Info Officer	51	67.7%	19.5%	12.9%	0
FAS/Ofc of the Regional Commissioner - Region 2	44	90.0%	4.3%	5.7%	0
FAS/Ofc of the Regional Commissioner - Region 3	99	75.2%	12.9%	11.9%	0
FAS/Ofc of the Regional Commissioner - Region 4	93	89.2%	7.4%	3.5%	1
FAS/Ofc of the Regional Commissioner - Region 5	77	82.5%	6.8%	10.7%	1
FAS/Ofc of the Regional Commissioner - Region 6	79	73.6%	9.0%	17.4%	0
FAS/Ofc of the Regional Commissioner - Region 7	106	86.4%	7.9%	5.7%	0
FAS/Ofc of the Regional Commissioner - Region 8	42	79.1%	14.0%	6.9%	0
FAS/Ofc of the Regional Commissioner - Region 9	72	69.5%	16.9%	13.6%	0
FAS/Ofc of the Regional Commissioner - Region 10	73	77.9%	15.4%	6.7%	0
FAS/Ofc of the Regional Commissioner - Region DC	48	64.4%	18.8%	16.8%	0
FAS/Ofc of Trvl, Motor Vech & Card Svcs	120	66.4%	19.3%	14.3%	1
FAS/Office of Administration	32	63.3%	27.0%	9.7%	0
FAS/Office of General Supplies & Svcs	273	60.8%	21.2%	18.0%	2
FAS/Office of the Controller	45	65.4%	10.8%	23.8%	0

### Leadership (continued)

#### 57. Managers review and evaluate the organization's progress toward meeting its goals and objectives.

	N	Positive	Neutral	Negative	DNK
Governmentwide	621,279	62.0%	23.4%	14.6%	34,259
General Services Administration	6,006	71.2%	18.5%	10.2%	213
Federal Acquisition Service (GS30)	1,601	72.7%	17.9%	9.4%	53
FAS/Ofc of Acquisition Management	111	84.9%	8.8%	6.2%	3
FAS/Ofc of Assisted Acquisition Svs	57	90.5%	8.0%	1.5%	2
FAS/Ofc of Cust Accounts & Research	27	82.2%	17.8%	0.0%	0
FAS/Ofc of Integrated Technology Svcs	160	66.3%	23.6%	10.1%	10
FAS/Ofc of the Chief Info Officer	49	69.2%	19.0%	11.8%	2
FAS/Ofc of the Regional Commissioner - Region 2	43	82.0%	14.0%	4.0%	1
FAS/Ofc of the Regional Commissioner - Region 3	95	73.0%	18.1%	8.8%	3
FAS/Ofc of the Regional Commissioner - Region 4	92	82.0%	14.7%	3.3%	2
FAS/Ofc of the Regional Commissioner - Region 5	73	72.2%	11.2%	16.6%	2
FAS/Ofc of the Regional Commissioner - Region 6	76	77.3%	9.9%	12.8%	2
FAS/Ofc of the Regional Commissioner - Region 7	104	88.3%	7.8%	3.8%	0
FAS/Ofc of the Regional Commissioner - Region 8	42	83.4%	14.4%	2.2%	1
FAS/Ofc of the Regional Commissioner - Region 9	69	69.9%	15.7%	14.3%	3
FAS/Ofc of the Regional Commissioner - Region 10	70	79.7%	15.9%	4.3%	2
FAS/Ofc of the Regional Commissioner - Region DC	47	62.7%	24.6%	12.7%	1
FAS/Ofc of Trvl, Motor Vech & Card Svcs	115	69.1%	19.7%	11.2%	5
FAS/Office of Administration	29	59.3%	30.1%	10.6%	3
FAS/Office of General Supplies & Svcs	266	62.3%	26.5%	11.2%	8
FAS/Office of the Controller	43	69.1%	15.5%	15.3%	3

### Leadership (continued)

#### 58. Managers promote communication among different work units (for example, about projects, goals, needed resources).

	N	Positive	Neutral	Negative	DNK
Governmentwide	639,009	53.3%	23.0%	23.8%	17,366
General Services Administration	6,100	63.5%	18.6%	17.9%	113
Federal Acquisition Service (GS30)	1,630	62.8%	19.2%	18.0%	27
FAS/Ofc of Acquisition Management	111	74.4%	14.7%	10.9%	3
FAS/Ofc of Assisted Acquisition Svs	59	78.0%	17.5%	4.5%	0
FAS/Ofc of Cust Accounts & Research	27	81.4%	14.7%	3.9%	0
FAS/Ofc of Integrated Technology Svcs	166	52.7%	20.7%	26.6%	3
FAS/Ofc of the Chief Info Officer	50	63.2%	11.6%	25.2%	0
FAS/Ofc of the Regional Commissioner - Region 2	43	82.6%	5.4%	12.0%	1
FAS/Ofc of the Regional Commissioner - Region 3	98	67.2%	21.5%	11.3%	0
FAS/Ofc of the Regional Commissioner - Region 4	89	74.4%	15.1%	10.5%	3
FAS/Ofc of the Regional Commissioner - Region 5	76	70.7%	6.5%	22.9%	2
FAS/Ofc of the Regional Commissioner - Region 6	78	67.8%	12.9%	19.3%	1
FAS/Ofc of the Regional Commissioner - Region 7	106	71.7%	21.6%	6.7%	0
FAS/Ofc of the Regional Commissioner - Region 8	43	71.6%	21.7%	6.7%	0
FAS/Ofc of the Regional Commissioner - Region 9	69	54.4%	23.8%	21.7%	3
FAS/Ofc of the Regional Commissioner - Region 10	73	71.0%	9.3%	19.7%	0
FAS/Ofc of the Regional Commissioner - Region DC	48	56.2%	27.2%	16.6%	0
FAS/Ofc of Trvl, Motor Vech & Card Svcs	118	53.1%	20.9%	26.0%	4
FAS/Office of Administration	32	60.4%	21.5%	18.1%	0
FAS/Office of General Supplies & Svcs	268	53.0%	26.4%	20.6%	6
FAS/Office of the Controller	44	53.6%	20.0%	26.4%	1

### Leadership (continued)

#### 59. Managers support collaboration across work units to accomplish work objectives.

	N	Positive	Neutral	Negative	DNK
Governmentwide	637,138	56.9%	23.0%	20.1%	18,374
General Services Administration	6,116	67.2%	17.9%	14.9%	118
Federal Acquisition Service (GS30)	1,627	66.5%	18.6%	14.9%	31
FAS/Ofc of Acquisition Management	109	70.7%	19.2%	10.1%	4
FAS/Ofc of Assisted Acquisition Svs	55	77.3%	17.3%	5.3%	1
FAS/Ofc of Cust Accounts & Research	27	81.4%	14.7%	3.9%	0
FAS/Ofc of Integrated Technology Svcs	168	55.1%	20.3%	24.7%	3
FAS/Ofc of the Chief Info Officer	50	68.3%	17.4%	14.3%	1
FAS/Ofc of the Regional Commissioner - Region 2	43	84.0%	5.4%	10.6%	1
FAS/Ofc of the Regional Commissioner - Region 3	97	77.4%	15.1%	7.6%	1
FAS/Ofc of the Regional Commissioner - Region 4	93	76.5%	14.3%	9.2%	1
FAS/Ofc of the Regional Commissioner - Region 5	75	71.9%	8.1%	20.0%	2
FAS/Ofc of the Regional Commissioner - Region 6	78	71.7%	15.3%	13.0%	1
FAS/Ofc of the Regional Commissioner - Region 7	106	74.0%	21.0%	5.0%	0
FAS/Ofc of the Regional Commissioner - Region 8	43	85.4%	9.8%	4.8%	0
FAS/Ofc of the Regional Commissioner - Region 9	68	58.2%	21.1%	20.7%	4
FAS/Ofc of the Regional Commissioner - Region 10	73	73.0%	12.6%	14.4%	0
FAS/Ofc of the Regional Commissioner - Region DC	46	65.1%	19.2%	15.7%	1
FAS/Ofc of Trvl, Motor Vech & Card Svcs	119	57.4%	24.3%	18.3%	3
FAS/Office of Administration	32	66.3%	21.1%	12.5%	0
FAS/Office of General Supplies & Svcs	267	56.9%	24.5%	18.6%	7
FAS/Office of the Controller	45	67.8%	14.8%	17.4%	1

### Leadership (continued)

#### 60. Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor/team leader?

	N	Positive	Neutral	Negative	DNK
Governmentwide	625,622	57.9%	24.0%	18.1%	30,480
General Services Administration	5,974	64.3%	21.0%	14.6%	256
Federal Acquisition Service (GS30)	1,608	65.6%	20.2%	14.2%	50
FAS/Ofc of Acquisition Management	111	70.4%	20.4%	9.2%	1
FAS/Ofc of Assisted Acquisition Svs	59	77.4%	19.5%	3.0%	0
FAS/Ofc of Cust Accounts & Research	27	69.0%	20.3%	10.7%	0
FAS/Ofc of Integrated Technology Svcs	168	60.5%	14.4%	25.1%	2
FAS/Ofc of the Chief Info Officer	50	70.7%	18.8%	10.5%	1
FAS/Ofc of the Regional Commissioner - Region 2	42	81.9%	14.2%	4.0%	1
FAS/Ofc of the Regional Commissioner - Region 3	94	63.9%	26.4%	9.6%	3
FAS/Ofc of the Regional Commissioner - Region 4	90	75.7%	18.4%	5.9%	3
FAS/Ofc of the Regional Commissioner - Region 5	73	62.6%	21.4%	16.0%	5
FAS/Ofc of the Regional Commissioner - Region 6	80	61.1%	19.8%	19.1%	0
FAS/Ofc of the Regional Commissioner - Region 7	105	81.3%	12.9%	5.8%	1
FAS/Ofc of the Regional Commissioner - Region 8	41	85.4%	10.4%	4.2%	2
FAS/Ofc of the Regional Commissioner - Region 9	68	50.9%	24.1%	25.1%	3
FAS/Ofc of the Regional Commissioner - Region 10	71	67.4%	23.1%	9.5%	2
FAS/Ofc of the Regional Commissioner - Region DC	47	48.0%	26.5%	25.4%	1
FAS/Ofc of Trvl, Motor Vech & Card Svcs	118	63.1%	22.7%	14.2%	4
FAS/Office of Administration	28	73.3%	14.2%	12.5%	4
FAS/Office of General Supplies & Svcs	263	58.6%	23.6%	17.7%	12
FAS/Office of the Controller	43	64.8%	21.3%	14.0%	3

### Leadership (continued)

#### 61. I have a high level of respect for my organization's senior leaders.

	N	Positive	Neutral	Negative	DNK
Governmentwide	648,951	54.1%	23.3%	22.6%	7,190
General Services Administration	6,189	54.5%	23.2%	22.3%	56
Federal Acquisition Service (GS30)	1,645	61.6%	21.5%	17.0%	20
FAS/Ofc of Acquisition Management	113	69.1%	19.0%	11.9%	1
FAS/Ofc of Assisted Acquisition Svs	59	81.8%	12.3%	5.9%	0
FAS/Ofc of Cust Accounts & Research	27	71.4%	14.7%	13.8%	0
FAS/Ofc of Integrated Technology Svcs	169	54.0%	20.9%	25.1%	2
FAS/Ofc of the Chief Info Officer	51	65.0%	14.4%	20.6%	0
FAS/Ofc of the Regional Commissioner - Region 2	43	81.3%	14.6%	4.1%	0
FAS/Ofc of the Regional Commissioner - Region 3	98	63.5%	20.7%	15.8%	2
FAS/Ofc of the Regional Commissioner - Region 4	93	78.4%	9.1%	12.4%	0
FAS/Ofc of the Regional Commissioner - Region 5	77	62.0%	24.9%	13.1%	1
FAS/Ofc of the Regional Commissioner - Region 6	79	69.8%	11.0%	19.1%	0
FAS/Ofc of the Regional Commissioner - Region 7	106	73.9%	18.6%	7.5%	0
FAS/Ofc of the Regional Commissioner - Region 8	42	60.9%	26.5%	12.6%	1
FAS/Ofc of the Regional Commissioner - Region 9	69	39.8%	34.4%	25.8%	3
FAS/Ofc of the Regional Commissioner - Region 10	73	62.2%	17.9%	20.0%	0
FAS/Ofc of the Regional Commissioner - Region DC	47	54.9%	19.2%	25.9%	1
FAS/Ofc of Trvl, Motor Vech & Card Svcs	120	60.6%	22.7%	16.8%	3
FAS/Office of Administration	31	65.7%	23.8%	10.5%	1
FAS/Office of General Supplies & Svcs	272	52.1%	29.0%	18.9%	3
FAS/Office of the Controller	44	46.8%	31.9%	21.4%	2

### Leadership (continued)

#### 62. Senior leaders demonstrate support for Work/Life programs.

	N	Positive	Neutral	Negative	DNK
Governmentwide	598,453	54.0%	27.6%	18.4%	56,981
General Services Administration	5,977	69.0%	20.0%	11.0%	269
Federal Acquisition Service (GS30)	1,597	70.4%	19.8%	9.8%	67
FAS/Ofc of Acquisition Management	109	74.8%	22.8%	2.4%	4
FAS/Ofc of Assisted Acquisition Svs	58	79.1%	14.9%	6.0%	1
FAS/Ofc of Cust Accounts & Research	26	84.6%	11.3%	4.1%	1
FAS/Ofc of Integrated Technology Svcs	162	62.2%	24.0%	13.8%	8
FAS/Ofc of the Chief Info Officer	49	76.4%	20.3%	3.3%	2
FAS/Ofc of the Regional Commissioner - Region 2	43	91.0%	7.1%	2.0%	0
FAS/Ofc of the Regional Commissioner - Region 3	96	77.2%	15.5%	7.3%	4
FAS/Ofc of the Regional Commissioner - Region 4	92	75.4%	16.6%	8.1%	2
FAS/Ofc of the Regional Commissioner - Region 5	73	75.6%	14.9%	9.5%	5
FAS/Ofc of the Regional Commissioner - Region 6	78	77.2%	16.8%	6.1%	1
FAS/Ofc of the Regional Commissioner - Region 7	105	84.9%	12.5%	2.6%	1
FAS/Ofc of the Regional Commissioner - Region 8	41	78.3%	18.8%	2.8%	2
FAS/Ofc of the Regional Commissioner - Region 9	63	46.6%	34.3%	19.1%	8
FAS/Ofc of the Regional Commissioner - Region 10	70	78.0%	17.8%	4.2%	3
FAS/Ofc of the Regional Commissioner - Region DC	47	55.8%	25.7%	18.5%	1
FAS/Ofc of Trvl, Motor Vech & Card Svcs	116	63.6%	18.6%	17.8%	7
FAS/Office of Administration	29	85.9%	10.6%	3.5%	3
FAS/Office of General Supplies & Svcs	265	61.8%	24.5%	13.7%	10
FAS/Office of the Controller	43	67.6%	20.8%	11.6%	3

### My Satisfaction

#### 63. How satisfied are you with your involvement in decisions that affect your work?

	N	Positive	Neutral	Negative
Governmentwide	652,744	51.6%	23.7%	24.7%
General Services Administration	6,206	58.7%	20.8%	20.5%
Federal Acquisition Service (GS30)	1,653	62.4%	19.7%	17.9%
FAS/Ofc of Acquisition Management	113	69.8%	17.6%	12.7%
FAS/Ofc of Assisted Acquisition Svs	59	64.5%	14.0%	21.5%
FAS/Ofc of Cust Accounts & Research	26	68.2%	11.5%	20.3%
FAS/Ofc of Integrated Technology Svcs	168	58.1%	16.3%	25.7%
FAS/Ofc of the Chief Info Officer	51	69.7%	14.7%	15.6%
FAS/Ofc of the Regional Commissioner - Region 2	42	84.5%	7.4%	8.1%
FAS/Ofc of the Regional Commissioner - Region 3	98	65.5%	20.7%	13.9%
FAS/Ofc of the Regional Commissioner - Region 4	92	64.0%	24.8%	11.2%
FAS/Ofc of the Regional Commissioner - Region 5	78	64.6%	11.8%	23.7%
FAS/Ofc of the Regional Commissioner - Region 6	80	63.7%	17.4%	19.0%
FAS/Ofc of the Regional Commissioner - Region 7	105	65.6%	23.0%	11.4%
FAS/Ofc of the Regional Commissioner - Region 8	43	80.7%	10.4%	8.9%
FAS/Ofc of the Regional Commissioner - Region 9	72	49.9%	32.3%	17.8%
FAS/Ofc of the Regional Commissioner - Region 10	72	64.8%	16.5%	18.7%
FAS/Ofc of the Regional Commissioner - Region DC	48	47.3%	39.2%	13.5%
FAS/Ofc of Trvl, Motor Vech & Card Svcs	122	60.1%	21.4%	18.5%
FAS/Office of Administration	32	74.0%	15.6%	10.4%
FAS/Office of General Supplies & Svcs	274	56.5%	22.3%	21.1%
FAS/Office of the Controller	45	59.9%	20.6%	19.5%

### My Satisfaction (continued)

#### 64. How satisfied are you with the information you receive from management on what's going on in your organization?

	N	Positive	Neutral	Negative
Governmentwide	652,105	48.4%	24.2%	27.5%
General Services Administration	6,204	57.7%	21.2%	21.1%
Federal Acquisition Service (GS30)	1,654	60.8%	21.2%	18.0%
FAS/Ofc of Acquisition Management	113	76.0%	14.4%	9.6%
FAS/Ofc of Assisted Acquisition Svs	59	72.1%	19.4%	8.5%
FAS/Ofc of Cust Accounts & Research	26	75.2%	17.7%	7.1%
FAS/Ofc of Integrated Technology Svcs	170	46.7%	22.6%	30.6%
FAS/Ofc of the Chief Info Officer	51	62.9%	14.4%	22.7%
FAS/Ofc of the Regional Commissioner - Region 2	43	79.5%	12.5%	8.0%
FAS/Ofc of the Regional Commissioner - Region 3	98	62.0%	26.3%	11.7%
FAS/Ofc of the Regional Commissioner - Region 4	93	73.6%	15.2%	11.2%
FAS/Ofc of the Regional Commissioner - Region 5	77	65.4%	19.9%	14.7%
FAS/Ofc of the Regional Commissioner - Region 6	79	68.3%	13.2%	18.5%
FAS/Ofc of the Regional Commissioner - Region 7	105	70.1%	23.2%	6.7%
FAS/Ofc of the Regional Commissioner - Region 8	43	76.0%	19.2%	4.8%
FAS/Ofc of the Regional Commissioner - Region 9	71	49.2%	37.7%	13.1%
FAS/Ofc of the Regional Commissioner - Region 10	73	71.9%	19.0%	9.0%
FAS/Ofc of the Regional Commissioner - Region DC	47	56.0%	25.3%	18.8%
FAS/Ofc of Trvl, Motor Vech & Card Svcs	121	56.6%	21.6%	21.8%
FAS/Office of Administration	32	62.2%	11.9%	25.9%
FAS/Office of General Supplies & Svcs	274	48.7%	24.3%	27.0%
FAS/Office of the Controller	46	51.0%	24.0%	25.0%

### My Satisfaction (continued)

#### 65. How satisfied are you with the recognition you receive for doing a good job?

	N	Positive	Neutral	Negative
Governmentwide	650,832	48.0%	23.8%	28.2%
General Services Administration	6,182	54.6%	22.7%	22.7%
Federal Acquisition Service (GS30)	1,646	58.8%	22.3%	18.9%
FAS/Ofc of Acquisition Management	112	64.9%	20.9%	14.2%
FAS/Ofc of Assisted Acquisition Svs	59	72.6%	11.6%	15.8%
FAS/Ofc of Cust Accounts & Research	26	52.6%	25.7%	21.7%
FAS/Ofc of Integrated Technology Svcs	170	50.4%	22.6%	26.9%
FAS/Ofc of the Chief Info Officer	51	55.5%	32.7%	11.8%
FAS/Ofc of the Regional Commissioner - Region 2	43	68.5%	15.9%	15.7%
FAS/Ofc of the Regional Commissioner - Region 3	96	66.2%	17.2%	16.6%
FAS/Ofc of the Regional Commissioner - Region 4	94	60.9%	18.4%	20.8%
FAS/Ofc of the Regional Commissioner - Region 5	77	64.4%	18.0%	17.6%
FAS/Ofc of the Regional Commissioner - Region 6	80	71.1%	12.8%	16.1%
FAS/Ofc of the Regional Commissioner - Region 7	105	71.2%	22.8%	6.0%
FAS/Ofc of the Regional Commissioner - Region 8	42	76.5%	14.1%	9.4%
FAS/Ofc of the Regional Commissioner - Region 9	72	55.9%	22.3%	21.8%
FAS/Ofc of the Regional Commissioner - Region 10	72	58.2%	25.6%	16.2%
FAS/Ofc of the Regional Commissioner - Region DC	47	46.1%	36.8%	17.1%
FAS/Ofc of Trvl, Motor Vech & Card Svcs	120	54.9%	25.6%	19.5%
FAS/Office of Administration	32	68.3%	21.5%	10.3%
FAS/Office of General Supplies & Svcs	271	49.9%	25.9%	24.2%
FAS/Office of the Controller	45	58.6%	16.5%	24.9%

### My Satisfaction (continued)

#### 66. How satisfied are you with the policies and practices of your senior leaders?

	N	Positive	Neutral	Negative
Governmentwide	650,372	43.4%	29.3%	27.3%
General Services Administration	6,188	46.6%	28.0%	25.4%
Federal Acquisition Service (GS30)	1,646	52.8%	25.9%	21.2%
FAS/Ofc of Acquisition Management	111	59.2%	26.5%	14.4%
FAS/Ofc of Assisted Acquisition Svs	59	64.5%	24.0%	11.5%
FAS/Ofc of Cust Accounts & Research	26	71.1%	18.6%	10.3%
FAS/Ofc of Integrated Technology Svcs	169	45.4%	25.0%	29.5%
FAS/Ofc of the Chief Info Officer	51	58.5%	26.0%	15.6%
FAS/Ofc of the Regional Commissioner - Region 2	43	67.8%	19.7%	12.5%
FAS/Ofc of the Regional Commissioner - Region 3	98	50.4%	29.2%	20.4%
FAS/Ofc of the Regional Commissioner - Region 4	91	70.6%	20.6%	8.7%
FAS/Ofc of the Regional Commissioner - Region 5	78	57.7%	19.2%	23.1%
FAS/Ofc of the Regional Commissioner - Region 6	78	62.1%	15.9%	22.0%
FAS/Ofc of the Regional Commissioner - Region 7	106	65.7%	22.2%	12.1%
FAS/Ofc of the Regional Commissioner - Region 8	43	63.7%	24.0%	12.2%
FAS/Ofc of the Regional Commissioner - Region 9	72	43.7%	25.6%	30.8%
FAS/Ofc of the Regional Commissioner - Region 10	71	41.8%	35.6%	22.6%
FAS/Ofc of the Regional Commissioner - Region DC	48	44.5%	33.6%	22.0%
FAS/Ofc of TrvI, Motor Vech & Card Svcs	120	42.5%	32.4%	25.1%
FAS/Office of Administration	32	63.8%	23.9%	12.3%
FAS/Office of General Supplies & Svcs	271	44.1%	29.6%	26.3%
FAS/Office of the Controller	46	44.3%	23.1%	32.6%

### My Satisfaction (continued)

#### 67. How satisfied are you with your opportunity to get a better job in your organization?

	N	Positive	Neutral	Negative
Governmentwide	650,630	36.4%	28.4%	35.1%
General Services Administration	6,183	40.9%	27.6%	31.5%
Federal Acquisition Service (GS30)	1,646	45.9%	27.5%	26.5%
FAS/Ofc of Acquisition Management	110	52.0%	21.6%	26.4%
FAS/Ofc of Assisted Acquisition Svs	59	55.5%	35.8%	8.7%
FAS/Ofc of Cust Accounts & Research	26	55.8%	25.5%	18.7%
FAS/Ofc of Integrated Technology Svcs	169	39.7%	27.7%	32.6%
FAS/Ofc of the Chief Info Officer	51	45.7%	28.4%	25.9%
FAS/Ofc of the Regional Commissioner - Region 2	43	63.3%	14.2%	22.6%
FAS/Ofc of the Regional Commissioner - Region 3	98	45.1%	27.1%	27.8%
FAS/Ofc of the Regional Commissioner - Region 4	94	55.9%	18.6%	25.5%
FAS/Ofc of the Regional Commissioner - Region 5	77	44.5%	22.9%	32.6%
FAS/Ofc of the Regional Commissioner - Region 6	79	49.1%	27.6%	23.3%
FAS/Ofc of the Regional Commissioner - Region 7	103	58.3%	23.5%	18.2%
FAS/Ofc of the Regional Commissioner - Region 8	43	65.3%	23.5%	11.2%
FAS/Ofc of the Regional Commissioner - Region 9	72	32.6%	37.3%	30.0%
FAS/Ofc of the Regional Commissioner - Region 10	73	46.0%	35.5%	18.5%
FAS/Ofc of the Regional Commissioner - Region DC	47	35.8%	37.6%	26.6%
FAS/Ofc of Trvl, Motor Vech & Card Svcs	120	41.3%	27.3%	31.4%
FAS/Office of Administration	32	64.4%	25.1%	10.5%
FAS/Office of General Supplies & Svcs	271	37.6%	30.0%	32.4%
FAS/Office of the Controller	46	41.9%	20.5%	37.6%

### My Satisfaction (continued)

#### 68. How satisfied are you with the training you receive for your present job?

	N	Positive	Neutral	Negative
Governmentwide	650,514	53.7%	23.5%	22.8%
General Services Administration	6,174	59.3%	20.4%	20.3%
Federal Acquisition Service (GS30)	1,645	66.9%	18.0%	15.1%
FAS/Ofc of Acquisition Management	111	68.6%	19.1%	12.3%
FAS/Ofc of Assisted Acquisition Svs	59	89.6%	8.9%	1.5%
FAS/Ofc of Cust Accounts & Research	26	85.0%	7.1%	7.9%
FAS/Ofc of Integrated Technology Svcs	168	70.4%	17.3%	12.3%
FAS/Ofc of the Chief Info Officer	51	61.3%	27.1%	11.6%
FAS/Ofc of the Regional Commissioner - Region 2	41	58.1%	25.4%	16.5%
FAS/Ofc of the Regional Commissioner - Region 3	99	63.7%	27.5%	8.8%
FAS/Ofc of the Regional Commissioner - Region 4	91	66.3%	16.9%	16.8%
FAS/Ofc of the Regional Commissioner - Region 5	78	66.6%	12.0%	21.4%
FAS/Ofc of the Regional Commissioner - Region 6	79	70.7%	11.4%	17.9%
FAS/Ofc of the Regional Commissioner - Region 7	106	74.6%	18.0%	7.4%
FAS/Ofc of the Regional Commissioner - Region 8	43	83.5%	11.7%	4.8%
FAS/Ofc of the Regional Commissioner - Region 9	71	53.4%	23.5%	23.1%
FAS/Ofc of the Regional Commissioner - Region 10	73	68.9%	12.2%	18.9%
FAS/Ofc of the Regional Commissioner - Region DC	46	59.3%	19.2%	21.5%
FAS/Ofc of Trvl, Motor Vech & Card Svcs	122	56.5%	20.2%	23.3%
FAS/Office of Administration	32	94.3%	0.0%	5.7%
FAS/Office of General Supplies & Svcs	271	62.4%	21.1%	16.5%
FAS/Office of the Controller	46	55.7%	24.1%	20.2%

### My Satisfaction (continued)

#### 69. Considering everything, how satisfied are you with your job?

	N	Positive	Neutral	Negative
Governmentwide	650,211	68.0%	17.3%	14.7%
General Services Administration	6,205	73.4%	14.9%	11.7%
Federal Acquisition Service (GS30)	1,656	76.7%	13.3%	10.0%
FAS/Ofc of Acquisition Management	112	81.2%	14.2%	4.6%
FAS/Ofc of Assisted Acquisition Svs	58	85.3%	8.8%	5.8%
FAS/Ofc of Cust Accounts & Research	26	81.0%	3.9%	15.2%
FAS/Ofc of Integrated Technology Svcs	170	70.5%	14.2%	15.3%
FAS/Ofc of the Chief Info Officer	51	80.0%	12.7%	7.3%
FAS/Ofc of the Regional Commissioner - Region 2	43	77.6%	14.1%	8.3%
FAS/Ofc of the Regional Commissioner - Region 3	99	73.9%	15.6%	10.5%
FAS/Ofc of the Regional Commissioner - Region 4	94	81.9%	11.8%	6.3%
FAS/Ofc of the Regional Commissioner - Region 5	78	76.1%	10.3%	13.6%
FAS/Ofc of the Regional Commissioner - Region 6	80	77.2%	13.6%	9.2%
FAS/Ofc of the Regional Commissioner - Region 7	106	84.5%	12.1%	3.4%
FAS/Ofc of the Regional Commissioner - Region 8	43	86.5%	8.7%	4.8%
FAS/Ofc of the Regional Commissioner - Region 9	70	72.6%	13.6%	13.8%
FAS/Ofc of the Regional Commissioner - Region 10	73	89.0%	7.2%	3.8%
FAS/Ofc of the Regional Commissioner - Region DC	48	72.9%	16.7%	10.4%
FAS/Ofc of TrvI, Motor Vech & Card Svcs	121	69.7%	17.3%	13.0%
FAS/Office of Administration	32	80.4%	9.6%	10.0%
FAS/Office of General Supplies & Svcs	273	73.4%	16.3%	10.3%
FAS/Office of the Controller	46	74.7%	8.3%	17.0%

## My Satisfaction (continued)

### 70. Considering everything, how satisfied are you with your pay?

	N	Positive	Neutral	Negative
Governmentwide	650,947	58.8%	17.2%	24.0%
General Services Administration	6,195	67.7%	15.5%	16.8%
Federal Acquisition Service (GS30)	1,657	70.1%	15.5%	14.5%
FAS/Ofc of Acquisition Management	111	75.3%	17.7%	7.1%
FAS/Ofc of Assisted Acquisition Svs	59	73.9%	13.6%	12.5%
FAS/Ofc of Cust Accounts & Research	26	71.5%	7.3%	21.3%
FAS/Ofc of Integrated Technology Svcs	170	67.7%	16.0%	16.3%
FAS/Ofc of the Chief Info Officer	51	74.6%	14.8%	10.6%
FAS/Ofc of the Regional Commissioner - Region 2	43	61.2%	16.9%	21.9%
FAS/Ofc of the Regional Commissioner - Region 3	99	72.1%	15.4%	12.5%
FAS/Ofc of the Regional Commissioner - Region 4	94	74.6%	16.6%	8.8%
FAS/Ofc of the Regional Commissioner - Region 5	78	71.7%	12.6%	15.7%
FAS/Ofc of the Regional Commissioner - Region 6	80	77.1%	9.9%	13.0%
FAS/Ofc of the Regional Commissioner - Region 7	106	75.2%	15.6%	9.2%
FAS/Ofc of the Regional Commissioner - Region 8	43	73.5%	14.6%	12.0%
FAS/Ofc of the Regional Commissioner - Region 9	72	68.9%	18.4%	12.7%
FAS/Ofc of the Regional Commissioner - Region 10	73	88.8%	4.3%	6.9%
FAS/Ofc of the Regional Commissioner - Region DC	47	60.6%	20.5%	18.9%
FAS/Ofc of Trvl, Motor Vech & Card Svcs	121	66.4%	15.3%	18.3%
FAS/Office of Administration	32	68.5%	27.2%	4.3%
FAS/Office of General Supplies & Svcs	273	63.3%	17.2%	19.5%
FAS/Office of the Controller	46	61.3%	15.0%	23.7%

## My Satisfaction (continued)

### 71. Considering everything, how satisfied are you with your organization?

	N	Positive	Neutral	Negative
Governmentwide	651,064	58.9%	21.6%	19.5%
General Services Administration	6,196	66.5%	18.6%	14.9%
Federal Acquisition Service (GS30)	1,653	71.8%	16.6%	11.5%
FAS/Ofc of Acquisition Management	112	78.9%	13.8%	7.3%
FAS/Ofc of Assisted Acquisition Svs	59	85.1%	8.7%	6.2%
FAS/Ofc of Cust Accounts & Research	26	77.7%	14.4%	7.9%
FAS/Ofc of Integrated Technology Svcs	170	64.4%	15.6%	20.0%
FAS/Ofc of the Chief Info Officer	50	73.1%	17.5%	9.4%
FAS/Ofc of the Regional Commissioner - Region 2	43	90.5%	7.6%	2.0%
FAS/Ofc of the Regional Commissioner - Region 3	97	77.5%	13.0%	9.5%
FAS/Ofc of the Regional Commissioner - Region 4	94	81.7%	13.9%	4.3%
FAS/Ofc of the Regional Commissioner - Region 5	78	75.8%	6.1%	18.0%
FAS/Ofc of the Regional Commissioner - Region 6	80	73.1%	17.6%	9.2%
FAS/Ofc of the Regional Commissioner - Region 7	105	79.6%	15.9%	4.5%
FAS/Ofc of the Regional Commissioner - Region 8	42	80.7%	17.1%	2.2%
FAS/Ofc of the Regional Commissioner - Region 9	71	63.5%	18.5%	18.0%
FAS/Ofc of the Regional Commissioner - Region 10	73	76.7%	16.5%	6.7%
FAS/Ofc of the Regional Commissioner - Region DC	48	55.6%	29.6%	14.8%
FAS/Ofc of Trvl, Motor Vech & Card Svcs	122	65.9%	17.9%	16.2%
FAS/Office of Administration	32	72.3%	17.6%	10.0%
FAS/Office of General Supplies & Svcs	272	64.7%	21.9%	13.4%
FAS/Office of the Controller	46	66.8%	24.8%	8.4%

### Work/Life

72. Have you been notified that you are eligible to telework? Telework means working at a location other than your normal work site during your regular work hours (excludes travel).

	N	Yes	No	Not Sure
Governmentwide	651,238	36.2%	57.9%	5.9%
General Services Administration	6,151	95.0%	4.2%	0.9%
Federal Acquisition Service (GS30)	1,639	94.0%	4.8%	1.2%
FAS/Ofc of Acquisition Management	109	96.2%	2.0%	1.8%
FAS/Ofc of Assisted Acquisition Svs	58	100.0%	0.0%	0.0%
FAS/Ofc of Cust Accounts & Research	26	92.8%	4.0%	3.2%
FAS/Ofc of Integrated Technology Svcs	168	99.1%	0.9%	0.0%
FAS/Ofc of the Chief Info Officer	51	96.7%	1.6%	1.8%
FAS/Ofc of the Regional Commissioner - Region 2	43	98.0%	2.0%	0.0%
FAS/Ofc of the Regional Commissioner - Region 3	98	95.8%	3.1%	1.1%
FAS/Ofc of the Regional Commissioner - Region 4	93	96.0%	2.9%	1.2%
FAS/Ofc of the Regional Commissioner - Region 5	78	98.6%	0.0%	1.4%
FAS/Ofc of the Regional Commissioner - Region 6	79	100.0%	0.0%	0.0%
FAS/Ofc of the Regional Commissioner - Region 7	106	98.8%	1.2%	0.0%
FAS/Ofc of the Regional Commissioner - Region 8	42	100.0%	0.0%	0.0%
FAS/Ofc of the Regional Commissioner - Region 9	72	90.4%	8.3%	1.3%
FAS/Ofc of the Regional Commissioner - Region 10	73	100.0%	0.0%	0.0%
FAS/Ofc of the Regional Commissioner - Region DC	48	96.4%	3.6%	0.0%
FAS/Ofc of TrvI, Motor Vech & Card Svcs	117	85.5%	11.3%	3.2%
FAS/Office of Administration	32	92.9%	7.1%	0.0%
FAS/Office of General Supplies & Svcs	270	82.5%	14.5%	3.0%
FAS/Office of the Controller	45	92.8%	7.2%	0.0%

## Work/Life (continued)

### 73. Please select the response below that BEST describes your current teleworking situation:

			Telework					
	N	3+ Days Per Week	1-2 Days Per Week	No More Than 1-2 Days Per Month	Infrequently			
Governmentwide	631,985	2.6%	7.7%	3.8%	9.6%			
General Services Administration	6,193	14.5%	48.2%	10.2%	11.6%			
Federal Acquisition Service (GS30)	1,644	23.0%	51.0%	4.8%	7.1%			
FAS/Ofc of Acquisition Management	109	51.0%	34.3%	0.8%	4.0%			
FAS/Ofc of Assisted Acquisition Svs	59	34.3%	36.2%	10.0%	15.4%			
FAS/Ofc of Cust Accounts & Research	26	0.0%	75.2%	0.0%	14.2%			
FAS/Ofc of Integrated Technology Svcs	170	15.1%	74.9%	3.0%	2.0%			
FAS/Ofc of the Chief Info Officer	51	27.4%	52.7%	6.9%	7.8%			
FAS/Ofc of the Regional Commissioner - Region 2	43	30.1%	48.6%	7.0%	2.7%			
FAS/Ofc of the Regional Commissioner - Region 3	98	10.0%	66.9%	9.9%	7.0%			
FAS/Ofc of the Regional Commissioner - Region 4	94	27.1%	46.8%	4.2%	10.7%			
FAS/Ofc of the Regional Commissioner - Region 5	76	19.7%	51.3%	7.3%	15.4%			
FAS/Ofc of the Regional Commissioner - Region 6	80	61.6%	29.5%	1.3%	3.4%			
FAS/Ofc of the Regional Commissioner - Region 7	106	27.3%	56.2%	2.3%	3.9%			
FAS/Ofc of the Regional Commissioner - Region 8	42	8.6%	47.0%	15.8%	26.5%			
FAS/Ofc of the Regional Commissioner - Region 9	72	16.1%	44.1%	3.0%	8.1%			
FAS/Ofc of the Regional Commissioner - Region 10	73	20.8%	50.3%	4.3%	7.9%			
FAS/Ofc of the Regional Commissioner - Region DC	48	7.3%	68.9%	3.2%	4.6%			
FAS/Ofc of Trvl, Motor Vech & Card Svcs	120	15.9%	47.2%	1.3%	4.1%			
FAS/Office of Administration	32	11.7%	59.8%	21.4%	0.0%			
FAS/Office of General Supplies & Svcs	267	22.5%	38.3%	4.2%	6.9%			
FAS/Office of the Controller	45	6.7%	65.1%	11.1%	7.1%			

(continued)

## Work/Life (continued)

### 73. Please select the response below that BEST describes your current teleworking situation: (continued)

			Do Not T	elework	
	N	Must Be Physically Present	Technical Issues	Not Allowed To Telework	Choose Not To Telework
Governmentwide	631,985	35.0%	6.2%	22.2%	12.9%
General Services Administration	6,193	3.4%	1.6%	3.1%	7.3%
Federal Acquisition Service (GS30)	1,644	2.8%	1.6%	3.5%	6.1%
FAS/Ofc of Acquisition Management	109	4.7%	0.0%	1.1%	4.1%
FAS/Ofc of Assisted Acquisition Svs	59	0.0%	0.0%	0.0%	4.1%
FAS/Ofc of Cust Accounts & Research	26	0.0%	3.2%	4.0%	3.4%
FAS/Ofc of Integrated Technology Svcs	170	0.9%	0.0%	2.6%	1.5%
FAS/Ofc of the Chief Info Officer	51	0.0%	0.0%	0.0%	5.3%
FAS/Ofc of the Regional Commissioner - Region 2	43	0.0%	0.0%	2.0%	9.5%
FAS/Ofc of the Regional Commissioner - Region 3	98	0.0%	2.1%	2.2%	2.0%
FAS/Ofc of the Regional Commissioner - Region 4	94	1.9%	0.9%	0.9%	7.5%
FAS/Ofc of the Regional Commissioner - Region 5	76	1.5%	1.2%	0.0%	3.6%
FAS/Ofc of the Regional Commissioner - Region 6	80	3.0%	0.0%	0.0%	1.2%
FAS/Ofc of the Regional Commissioner - Region 7	106	0.0%	1.0%	1.2%	8.0%
FAS/Ofc of the Regional Commissioner - Region 8	42	0.0%	2.2%	0.0%	0.0%
FAS/Ofc of the Regional Commissioner - Region 9	72	2.5%	2.6%	12.9%	10.6%
FAS/Ofc of the Regional Commissioner - Region 10	73	0.0%	1.3%	1.4%	14.0%
FAS/Ofc of the Regional Commissioner - Region DC	48	2.7%	2.0%	2.7%	8.7%
FAS/Ofc of Trvl, Motor Vech & Card Svcs	120	0.0%	9.0%	12.8%	9.7%
FAS/Office of Administration	32	3.5%	0.0%	0.0%	3.5%
FAS/Office of General Supplies & Svcs	267	11.6%	1.3%	5.8%	9.5%
FAS/Office of the Controller	45	0.0%	2.4%	5.2%	2.4%

## Work/Life (continued)

### 74. Do you participate in the following Work/Life programs? Alternative Work Schedules (AWS)

N	Yes	No	Not Available To Me
648,172	32.3%	45.3%	22.4%
6,162	65.9%	31.0%	3.0%
1,636	61.6%	35.3%	3.0%
110	72.9%	22.5%	4.6%
58	85.8%	14.2%	0.0%
25	77.3%	22.7%	0.0%
168	65.0%	33.7%	1.3%
51	57.4%	40.7%	1.9%
42	42.7%	52.0%	5.3%
98	41.5%	55.6%	2.9%
94	69.6%	30.4%	0.0%
78	72.6%	26.2%	1.3%
78	35.5%	55.9%	8.6%
104	70.6%	29.4%	0.0%
42	57.7%	42.3%	0.0%
70	37.8%	52.1%	10.1%
73	58.8%	37.3%	3.9%
48	53.1%	46.9%	0.0%
118	61.4%	34.0%	4.6%
31	71.8%	28.2%	0.0%
269	62.9%	32.2%	5.0%
46	61.8%	35.8%	2.4%
	648,172 6,162 1,636 110 58 25 168 51 42 98 94 78 78 104 42 70 73 48 118 31 269	648,172       32.3%         6,162       65.9%         1,636       61.6%         110       72.9%         58       85.8%         25       77.3%         168       65.0%         51       57.4%         42       42.7%         98       41.5%         94       69.6%         78       72.6%         78       35.5%         104       70.6%         42       57.7%         70       37.8%         73       58.8%         48       53.1%         118       61.4%         31       71.8%         269       62.9%	648,172       32.3%       45.3%         6,162       65.9%       31.0%         1,636       61.6%       35.3%         110       72.9%       22.5%         58       85.8%       14.2%         25       77.3%       22.7%         168       65.0%       33.7%         51       57.4%       40.7%         42       42.7%       52.0%         98       41.5%       55.6%         94       69.6%       30.4%         78       72.6%       26.2%         78       35.5%       55.9%         104       70.6%       29.4%         42       57.7%       42.3%         70       37.8%       52.1%         73       58.8%       37.3%         48       53.1%       46.9%         118       61.4%       34.0%         31       71.8%       28.2%         269       62.9%       32.2%

# Work/Life (continued)

# 75. Do you participate in the following Work/Life programs? Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs)

	N	Yes	No	Not Available To Me
Governmentwide	646,836	29.3%	58.7%	12.0%
General Services Administration	6,145	30.8%	60.0%	9.2%
Federal Acquisition Service (GS30)	1,631	30.5%	57.7%	11.8%
FAS/Ofc of Acquisition Management	109	29.9%	55.2%	14.9%
FAS/Ofc of Assisted Acquisition Svs	59	38.8%	59.7%	1.5%
FAS/Ofc of Cust Accounts & Research	24	33.8%	66.2%	0.0%
FAS/Ofc of Integrated Technology Svcs	168	36.0%	58.0%	6.0%
FAS/Ofc of the Chief Info Officer	51	23.1%	70.8%	6.1%
FAS/Ofc of the Regional Commissioner - Region 2	42	17.0%	68.7%	14.4%
FAS/Ofc of the Regional Commissioner - Region 3	97	25.3%	52.5%	22.2%
FAS/Ofc of the Regional Commissioner - Region 4	92	23.8%	52.5%	23.7%
FAS/Ofc of the Regional Commissioner - Region 5	77	14.5%	65.8%	19.7%
FAS/Ofc of the Regional Commissioner - Region 6	78	42.4%	55.3%	2.3%
FAS/Ofc of the Regional Commissioner - Region 7	105	36.9%	54.6%	8.5%
FAS/Ofc of the Regional Commissioner - Region 8	42	25.4%	58.2%	16.4%
FAS/Ofc of the Regional Commissioner - Region 9	72	9.3%	69.9%	20.8%
FAS/Ofc of the Regional Commissioner - Region 10	72	25.6%	60.0%	14.4%
FAS/Ofc of the Regional Commissioner - Region DC	48	48.6%	44.8%	6.6%
FAS/Ofc of Trvl, Motor Vech & Card Svcs	119	34.4%	55.7%	9.9%
FAS/Office of Administration	31	52.2%	45.3%	2.5%
FAS/Office of General Supplies & Svcs	267	32.2%	57.4%	10.4%
FAS/Office of the Controller	45	15.0%	61.9%	23.1%

## Work/Life (continued)

### 76. Do you participate in the following Work/Life programs? Employee Assistance Program (EAP)

	N	Yes	No	Not Available To Me
Governmentwide	645,355	14.0%	80.0%	6.0%
General Services Administration	6,136	12.1%	83.4%	4.5%
Federal Acquisition Service (GS30)	1,633	11.9%	81.8%	6.3%
FAS/Ofc of Acquisition Management	112	11.4%	83.7%	5.0%
FAS/Ofc of Assisted Acquisition Svs	57	7.5%	86.2%	6.3%
FAS/Ofc of Cust Accounts & Research	25	9.1%	87.3%	3.6%
FAS/Ofc of Integrated Technology Svcs	167	17.7%	74.2%	8.1%
FAS/Ofc of the Chief Info Officer	50	5.0%	89.3%	5.7%
FAS/Ofc of the Regional Commissioner - Region 2	42	10.1%	75.5%	14.4%
FAS/Ofc of the Regional Commissioner - Region 3	98	12.5%	79.0%	8.5%
FAS/Ofc of the Regional Commissioner - Region 4	94	16.6%	77.4%	6.0%
FAS/Ofc of the Regional Commissioner - Region 5	76	5.3%	89.3%	5.4%
FAS/Ofc of the Regional Commissioner - Region 6	77	16.4%	79.9%	3.7%
FAS/Ofc of the Regional Commissioner - Region 7	105	13.9%	82.5%	3.6%
FAS/Ofc of the Regional Commissioner - Region 8	41	25.4%	72.4%	2.2%
FAS/Ofc of the Regional Commissioner - Region 9	72	5.2%	86.6%	8.3%
FAS/Ofc of the Regional Commissioner - Region 10	71	11.6%	82.3%	6.0%
FAS/Ofc of the Regional Commissioner - Region DC	47	16.1%	77.4%	6.5%
FAS/Ofc of Trvl, Motor Vech & Card Svcs	119	14.0%	80.9%	5.1%
FAS/Office of Administration	31	15.8%	81.1%	3.1%
FAS/Office of General Supplies & Svcs	270	9.8%	84.3%	5.9%
FAS/Office of the Controller	46	2.7%	86.9%	10.3%

## Work/Life (continued)

# 77. Do you participate in the following Work/Life programs? Child Care Programs (for example, daycare, parenting classes, parenting support groups)

	N	Yes	No	Not Available To Me
Governmentwide	648,002	3.7%	79.1%	17.2%
General Services Administration	6,139	4.7%	84.6%	10.7%
Federal Acquisition Service (GS30)	1,636	3.0%	83.2%	13.8%
FAS/Ofc of Acquisition Management	112	1.7%	81.8%	16.5%
FAS/Ofc of Assisted Acquisition Svs	59	4.0%	86.5%	9.4%
FAS/Ofc of Cust Accounts & Research	24	4.2%	87.9%	7.9%
FAS/Ofc of Integrated Technology Svcs	168	5.6%	77.8%	16.6%
FAS/Ofc of the Chief Info Officer	51	1.6%	91.8%	6.7%
FAS/Ofc of the Regional Commissioner - Region 2	42	2.5%	84.9%	12.5%
FAS/Ofc of the Regional Commissioner - Region 3	98	3.0%	76.9%	20.2%
FAS/Ofc of the Regional Commissioner - Region 4	92	2.4%	75.7%	22.0%
FAS/Ofc of the Regional Commissioner - Region 5	78	1.6%	91.0%	7.4%
FAS/Ofc of the Regional Commissioner - Region 6	77	4.1%	93.4%	2.5%
FAS/Ofc of the Regional Commissioner - Region 7	105	3.5%	84.4%	12.1%
FAS/Ofc of the Regional Commissioner - Region 8	42	14.1%	69.7%	16.2%
FAS/Ofc of the Regional Commissioner - Region 9	71	0.0%	87.5%	12.5%
FAS/Ofc of the Regional Commissioner - Region 10	72	4.4%	81.8%	13.8%
FAS/Ofc of the Regional Commissioner - Region DC	48	2.0%	84.8%	13.2%
FAS/Ofc of Trvl, Motor Vech & Card Svcs	117	1.9%	83.8%	14.3%
FAS/Office of Administration	31	0.0%	93.9%	6.1%
FAS/Office of General Supplies & Svcs	271	1.6%	85.3%	13.1%
FAS/Office of the Controller	45	2.8%	74.3%	22.9%

## Work/Life (continued)

### 78. Do you participate in the following Work/Life programs? Elder Care Programs (for example, support groups, speakers)

	N	Yes	No	Not Available To Me
Governmentwide	647,966	2.5%	80.0%	17.6%
General Services Administration	6,140	2.5%	84.1%	13.4%
Federal Acquisition Service (GS30)	1,629	2.4%	81.6%	16.0%
FAS/Ofc of Acquisition Management	112	3.2%	81.8%	15.0%
FAS/Ofc of Assisted Acquisition Svs	58	4.5%	85.9%	9.6%
FAS/Ofc of Cust Accounts & Research	25	4.0%	88.3%	7.6%
FAS/Ofc of Integrated Technology Svcs	167	8.3%	75.0%	16.7%
FAS/Ofc of the Chief Info Officer	51	2.1%	91.2%	6.7%
FAS/Ofc of the Regional Commissioner - Region 2	41	0.0%	82.1%	17.9%
FAS/Ofc of the Regional Commissioner - Region 3	97	0.9%	74.0%	25.1%
FAS/Ofc of the Regional Commissioner - Region 4	94	0.0%	74.6%	25.4%
FAS/Ofc of the Regional Commissioner - Region 5	78	0.0%	86.9%	13.1%
FAS/Ofc of the Regional Commissioner - Region 6	77	2.6%	91.5%	5.9%
FAS/Ofc of the Regional Commissioner - Region 7	105	0.8%	83.9%	15.3%
FAS/Ofc of the Regional Commissioner - Region 8	40	8.2%	75.2%	16.6%
FAS/Ofc of the Regional Commissioner - Region 9	72	0.0%	85.9%	14.1%
FAS/Ofc of the Regional Commissioner - Region 10	71	1.4%	78.1%	20.6%
FAS/Ofc of the Regional Commissioner - Region DC	48	2.0%	84.8%	13.2%
FAS/Ofc of Trvl, Motor Vech & Card Svcs	118	0.7%	85.1%	14.2%
FAS/Office of Administration	30	3.3%	87.9%	8.8%
FAS/Office of General Supplies & Svcs	266	1.6%	81.0%	17.5%
FAS/Office of the Controller	46	2.7%	77.3%	19.9%

## Work/Life (continued)

### 79. How satisfied are you with the following Work/Life programs in your agency? Telework\*

	N	Positive	Neutral	Negative	NBJ
Governmentwide	187,559	72.8%	17.5%	9.7%	21,200
General Services Administration	5,210	87.5%	8.0%	4.5%	36
Federal Acquisition Service (GS30)	1,405	89.6%	6.1%	4.3%	7
FAS/Ofc of Acquisition Management	99	94.9%	4.1%	1.0%	2
FAS/Ofc of Assisted Acquisition Svs	56	93.3%	4.8%	1.9%	0
FAS/Ofc of Cust Accounts & Research	23	91.2%	4.3%	4.5%	0
FAS/Ofc of Integrated Technology Svcs	159	87.5%	5.0%	7.5%	1
FAS/Ofc of the Chief Info Officer	48	83.5%	10.5%	6.0%	0
FAS/Ofc of the Regional Commissioner - Region 2	36	100.0%	0.0%	0.0%	0
FAS/Ofc of the Regional Commissioner - Region 3	92	89.6%	6.4%	4.0%	0
FAS/Ofc of the Regional Commissioner - Region 4	82	92.8%	3.4%	3.8%	0
FAS/Ofc of the Regional Commissioner - Region 5	72	84.9%	8.3%	6.8%	0
FAS/Ofc of the Regional Commissioner - Region 6	76	96.1%	2.7%	1.2%	0
FAS/Ofc of the Regional Commissioner - Region 7	95	93.8%	3.8%	2.4%	0
FAS/Ofc of the Regional Commissioner - Region 8	41	95.2%	4.8%	0.0%	0
FAS/Ofc of the Regional Commissioner - Region 9	51	88.1%	11.9%	0.0%	0
FAS/Ofc of the Regional Commissioner - Region 10	61	98.3%	0.0%	1.7%	0
FAS/Ofc of the Regional Commissioner - Region DC	40	89.1%	6.6%	4.2%	0
FAS/Ofc of TrvI, Motor Vech & Card Svcs	79	84.1%	8.5%	7.4%	1
FAS/Office of Administration	29	97.1%	0.0%	2.9%	0
FAS/Office of General Supplies & Svcs	193	85.5%	10.4%	4.1%	3
FAS/Office of the Controller	42	79.3%	14.0%	6.7%	0

<sup>\*</sup>The results for this item only include employees who indicated that they participated in this program.

## Work/Life (continued)

### 80. How satisfied are you with the following Work/Life programs in your agency? Alternative Work Schedules (AWS)\*

	N	Positive	Neutral	Negative	NBJ
Governmentwide	228,200	88.5%	8.0%	3.5%	5,463
General Services Administration	3,986	97.3%	2.0%	0.7%	23
Federal Acquisition Service (GS30)	989	96.3%	2.3%	1.4%	4
FAS/Ofc of Acquisition Management	81	99.0%	1.0%	0.0%	0
FAS/Ofc of Assisted Acquisition Svs	48	100.0%	0.0%	0.0%	0
FAS/Ofc of Cust Accounts & Research	19	100.0%	0.0%	0.0%	0
FAS/Ofc of Integrated Technology Svcs	107	95.4%	0.9%	3.8%	0
FAS/Ofc of the Chief Info Officer	30	96.9%	3.1%	0.0%	0
FAS/Ofc of the Regional Commissioner - Region 2	17	100.0%	0.0%	0.0%	0
FAS/Ofc of the Regional Commissioner - Region 3	39	97.8%	2.2%	0.0%	1
FAS/Ofc of the Regional Commissioner - Region 4	63	98.4%	1.6%	0.0%	0
FAS/Ofc of the Regional Commissioner - Region 5	56	95.3%	3.3%	1.4%	0
FAS/Ofc of the Regional Commissioner - Region 6	27	92.9%	0.0%	7.1%	0
FAS/Ofc of the Regional Commissioner - Region 7	76	98.9%	1.1%	0.0%	0
FAS/Ofc of the Regional Commissioner - Region 8	24	100.0%	0.0%	0.0%	0
FAS/Ofc of the Regional Commissioner - Region 9	25	100.0%	0.0%	0.0%	1
FAS/Ofc of the Regional Commissioner - Region 10	42	100.0%	0.0%	0.0%	0
FAS/Ofc of the Regional Commissioner - Region DC	25	96.9%	3.1%	0.0%	1
FAS/Ofc of Trvl, Motor Vech & Card Svcs	68	88.3%	6.5%	5.2%	1
FAS/Office of Administration	22	94.9%	5.1%	0.0%	0
FAS/Office of General Supplies & Svcs	169	94.2%	4.5%	1.3%	0
FAS/Office of the Controller	28	96.9%	0.0%	3.1%	0

<sup>\*</sup>The results for this item only include employees who indicated that they participated in this program.

## Work/Life (continued)

81. How satisfied are you with the following Work/Life programs in your agency? Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs)\*

	N	Positive	Neutral	Negative	NBJ
Governmentwide	184,051	80.0%	16.6%	3.4%	12,511
General Services Administration	1,806	85.4%	12.7%	1.9%	96
Federal Acquisition Service (GS30)	475	85.8%	12.7%	1.4%	25
FAS/Ofc of Acquisition Management	30	88.9%	11.1%	0.0%	4
FAS/Ofc of Assisted Acquisition Svs	22	88.7%	7.4%	3.9%	0
FAS/Ofc of Cust Accounts & Research	8	77.7%	22.3%	0.0%	0
FAS/Ofc of Integrated Technology Svcs	58	77.7%	20.4%	1.8%	2
FAS/Ofc of the Chief Info Officer	12	100.0%	0.0%	0.0%	0
FAS/Ofc of the Regional Commissioner - Region 2	6	84.4%	15.6%	0.0%	0
FAS/Ofc of the Regional Commissioner - Region 3	20	78.4%	16.2%	5.3%	5
FAS/Ofc of the Regional Commissioner - Region 4	23	91.5%	3.9%	4.6%	0
FAS/Ofc of the Regional Commissioner - Region 5	10	80.4%	19.6%	0.0%	2
FAS/Ofc of the Regional Commissioner - Region 6	31	80.3%	13.5%	6.2%	1
FAS/Ofc of the Regional Commissioner - Region 7	37	91.0%	9.0%	0.0%	2
FAS/Ofc of the Regional Commissioner - Region 8	10	100.0%	0.0%	0.0%	0
FAS/Ofc of the Regional Commissioner - Region 9	4	52.5%	47.5%	0.0%	3
FAS/Ofc of the Regional Commissioner - Region 10	19	78.2%	21.8%	0.0%	0
FAS/Ofc of the Regional Commissioner - Region DC	24	89.0%	7.7%	3.3%	0
FAS/Ofc of Trvl, Motor Vech & Card Svcs	42	92.8%	7.2%	0.0%	0
FAS/Office of Administration	15	93.7%	6.3%	0.0%	1
FAS/Office of General Supplies & Svcs	86	85.1%	14.9%	0.0%	5
FAS/Office of the Controller	7	86.0%	14.0%	0.0%	0

<sup>\*</sup>The results for this item only include employees who indicated that they participated in this program.

## Work/Life (continued)

### 82. How satisfied are you with the following Work/Life programs in your agency? Employee Assistance Program (EAP)\*

	N	Positive	Neutral	Negative	NBJ
Governmentwide	88,192	75.6%	20.6%	3.8%	11,655
General Services Administration	686	80.3%	17.3%	2.4%	107
Federal Acquisition Service (GS30)	184	84.7%	13.7%	1.6%	21
FAS/Ofc of Acquisition Management	11	75.0%	8.8%	16.2%	1
FAS/Ofc of Assisted Acquisition Svs	5	84.4%	15.6%	0.0%	1
FAS/Ofc of Cust Accounts & Research	2	55.9%	44.1%	0.0%	0
FAS/Ofc of Integrated Technology Svcs	25	81.2%	18.8%	0.0%	6
FAS/Ofc of the Chief Info Officer	3	100.0%	0.0%	0.0%	0
FAS/Ofc of the Regional Commissioner - Region 2	4	77.7%	22.3%	0.0%	0
FAS/Ofc of the Regional Commissioner - Region 3	11	100.0%	0.0%	0.0%	1
FAS/Ofc of the Regional Commissioner - Region 4	13	91.8%	0.0%	8.2%	2
FAS/Ofc of the Regional Commissioner - Region 5	6	62.5%	37.5%	0.0%	0
FAS/Ofc of the Regional Commissioner - Region 6	12	81.7%	18.3%	0.0%	2
FAS/Ofc of the Regional Commissioner - Region 7	13	83.1%	16.9%	0.0%	2
FAS/Ofc of the Regional Commissioner - Region 8	9	100.0%	0.0%	0.0%	3
FAS/Ofc of the Regional Commissioner - Region 9	3	100.0%	0.0%	0.0%	1
FAS/Ofc of the Regional Commissioner - Region 10	10	89.8%	10.2%	0.0%	0
FAS/Ofc of the Regional Commissioner - Region DC	7	90.1%	9.9%	0.0%	0
FAS/Ofc of Trvl, Motor Vech & Card Svcs	17	94.9%	5.1%	0.0%	0
FAS/Office of Administration	5	77.0%	23.0%	0.0%	0
FAS/Office of General Supplies & Svcs	27	75.0%	25.0%	0.0%	2
FAS/Office of the Controller	1	100.0%	0.0%	0.0%	0

<sup>\*</sup>The results for this item only include employees who indicated that they participated in this program.

### Work/Life (continued)

# 83. How satisfied are you with the following Work/Life programs in your agency? Child Care Programs (for example, daycare, parenting classes, parenting support groups)\*

	N	Positive	Neutral	Negative	NBJ
Governmentwide	18,627	72.0%	24.3%	3.7%	6,929
General Services Administration	218	74.9%	23.7%	1.4%	120
Federal Acquisition Service (GS30)	40	63.3%	36.7%	0.0%	19
FAS/Ofc of Acquisition Management	1	0.0%	100.0%	0.0%	1
FAS/Ofc of Assisted Acquisition Svs	2	61.7%	38.3%	0.0%	0
FAS/Ofc of Cust Accounts & Research	1	0.0%	100.0%	0.0%	1
FAS/Ofc of Integrated Technology Svcs	5	58.6%	41.4%	0.0%	4
FAS/Ofc of the Chief Info Officer	0				1
FAS/Ofc of the Regional Commissioner - Region 2	1	100.0%	0.0%	0.0%	0
FAS/Ofc of the Regional Commissioner - Region 3	2	52.3%	47.7%	0.0%	1
FAS/Ofc of the Regional Commissioner - Region 4	4	52.8%	47.2%	0.0%	0
FAS/Ofc of the Regional Commissioner - Region 5	1	0.0%	100.0%	0.0%	0
FAS/Ofc of the Regional Commissioner - Region 6	4	74.3%	25.7%	0.0%	1
FAS/Ofc of the Regional Commissioner - Region 7	4	76.3%	23.7%	0.0%	1
FAS/Ofc of the Regional Commissioner - Region 8	3	100.0%	0.0%	0.0%	3
FAS/Ofc of the Regional Commissioner - Region 9	0				1
FAS/Ofc of the Regional Commissioner - Region 10	2	100.0%	0.0%	0.0%	2
FAS/Ofc of the Regional Commissioner - Region DC	1	100.0%	0.0%	0.0%	0
FAS/Ofc of TrvI, Motor Vech & Card Svcs	2	100.0%	0.0%	0.0%	2
FAS/Office of Administration	0				0
FAS/Office of General Supplies & Svcs	5	22.8%	77.2%	0.0%	0
FAS/Office of the Controller	1	100.0%	0.0%	0.0%	1

<sup>\*</sup>The results for this item only include employees who indicated that they participated in this program.

## Work/Life (continued)

# 84. How satisfied are you with the following Work/Life programs in your agency? Elder Care Programs (for example, support groups, speakers)\*

	N	Positive	Neutral	Negative	NBJ
Governmentwide	12,577	67.9%	30.0%	2.2%	5,846
General Services Administration	124	67.6%	31.8%	0.6%	73
Federal Acquisition Service (GS30)	33	63.1%	36.9%	0.0%	19
FAS/Ofc of Acquisition Management	2	100.0%	0.0%	0.0%	1
FAS/Ofc of Assisted Acquisition Svs	2	56.8%	43.2%	0.0%	0
FAS/Ofc of Cust Accounts & Research	1	0.0%	100.0%	0.0%	0
FAS/Ofc of Integrated Technology Svcs	8	84.6%	15.4%	0.0%	5
FAS/Ofc of the Chief Info Officer	1	100.0%	0.0%	0.0%	0
FAS/Ofc of the Regional Commissioner - Region 2	0				1
FAS/Ofc of the Regional Commissioner - Region 3	1	0.0%	100.0%	0.0%	1
FAS/Ofc of the Regional Commissioner - Region 4	0				0
FAS/Ofc of the Regional Commissioner - Region 5	0				0
FAS/Ofc of the Regional Commissioner - Region 6	2	45.3%	54.7%	0.0%	2
FAS/Ofc of the Regional Commissioner - Region 7	1	0.0%	100.0%	0.0%	1
FAS/Ofc of the Regional Commissioner - Region 8	3	38.5%	61.5%	0.0%	2
FAS/Ofc of the Regional Commissioner - Region 9	0				0
FAS/Ofc of the Regional Commissioner - Region 10	1	0.0%	100.0%	0.0%	1
FAS/Ofc of the Regional Commissioner - Region DC	1	100.0%	0.0%	0.0%	0
FAS/Ofc of Trvl, Motor Vech & Card Svcs	1	100.0%	0.0%	0.0%	1
FAS/Office of Administration	2	50.0%	50.0%	0.0%	0
FAS/Office of General Supplies & Svcs	6	49.1%	50.9%	0.0%	4
FAS/Office of the Controller	1	100.0%	0.0%	0.0%	0

<sup>\*</sup>The results for this item only include employees who indicated that they participated in this program.

## **Demographic Questions**

N	<i>85</i> .	Where do you work?		
Field   917   56.6%			N	%
Non-Supervisor   1,139   70.0%		Headquarters	702	43.4%
N		Field	917	56.6%
N				
Non-Supervisor   1,139   70.0%     Team Leader   158   9.7%     Supervisor   191   11.7%     Manager   121   7.4%     Executive   17   1.0%     87.   Are you:	86.	What is your supervisory status?		
Team Leader 158 9.7% Supervisor 191 11.7% Manager 121 7.4% Executive 17 1.0% 87. Are you:    N			N	%
Supervisor   191   11.7%   Manager   121   7.4%   Executive   17   1.0%		Non-Supervisor	1,139	70.0%
Manager 121 7.4% Executive 17 1.0% 87. Are you:    N		Team Leader	158	9.7%
Executive 17 1.0%  87. Are you:    N		Supervisor	191	11.7%
87. Are you:    Male		Manager	121	7.4%
Male       775       48.0%         Female       838       52.0%         88. Are you Hispanic or Latino?         Yes       N       %         No       1,475       92.7%         89. Race         American Indian or Alaska Native       21       1.3%         Asian       62       4.0%         Black or African American       296       18.9%         Native Hawaiian or Other Pacific Islander       20       1.3%         White       1,115       71.2%		Executive	17	1.0%
Male       775       48.0%         Female       838       52.0%         88. Are you Hispanic or Latino?         Yes       N       %         No       1,475       92.7%         89. Race         American Indian or Alaska Native       21       1.3%         Asian       62       4.0%         Black or African American       296       18.9%         Native Hawaiian or Other Pacific Islander       20       1.3%         White       1,115       71.2%				
Male       775       48.0%         Female       838       52.0%         88. Are you Hispanic or Latino?       N       %         Yes       116       7.3%         No       1,475       92.7%         89. Race       N       %         American Indian or Alaska Native       21       1.3%         Asian       62       4.0%         Black or African American       296       18.9%         Native Hawaiian or Other Pacific Islander       20       1.3%         White       1,115       71.2%	<i>87</i> .	Are you:		
Female       838 52.0%         88. Are you Hispanic or Latino?         Yes       116       7.3%         No       1,475       92.7%         89. Race         Mace       N       %         American Indian or Alaska Native       21       1.3%         Asian       62       4.0%         Black or African American       296       18.9%         Native Hawaiian or Other Pacific Islander       20       1.3%         White       1,115       71.2%			N	%
88. Are you Hispanic or Latino?         Yes       116       7.3%         No       1,475       92.7%         89. Race         M       %         American Indian or Alaska Native       21       1.3%         Asian       62       4.0%         Black or African American       296       18.9%         Native Hawaiian or Other Pacific Islander       20       1.3%         White       1,115       71.2%		Male	775	48.0%
No       N       %         No       116       7.3%         No       1,475       92.7%         89. Race       N       %         American Indian or Alaska Native       21       1.3%         Asian       62       4.0%         Black or African American       296       18.9%         Native Hawaiian or Other Pacific Islander       20       1.3%         White       1,115       71.2%		Female	838	52.0%
No       N       %         No       116       7.3%         No       1,475       92.7%         89. Race       N       %         American Indian or Alaska Native       21       1.3%         Asian       62       4.0%         Black or African American       296       18.9%         Native Hawaiian or Other Pacific Islander       20       1.3%         White       1,115       71.2%				
Yes       116       7.3%         No       1,475       92.7%         89. Race       N       %         American Indian or Alaska Native       21       1.3%         Asian       62       4.0%         Black or African American       296       18.9%         Native Hawaiian or Other Pacific Islander       20       1.3%         White       1,115       71.2%	88.	Are you Hispanic or Latino?		
No       1,475       92.7%         89. Race       N       %         American Indian or Alaska Native       21       1.3%         Asian       62       4.0%         Black or African American       296       18.9%         Native Hawaiian or Other Pacific Islander       20       1.3%         White       1,115       71.2%				
89. Race         N       %         American Indian or Alaska Native       21       1.3%         Asian       62       4.0%         Black or African American       296       18.9%         Native Hawaiian or Other Pacific Islander       20       1.3%         White       1,115       71.2%		Yes	116	7.3%
N         %           American Indian or Alaska Native         21         1.3%           Asian         62         4.0%           Black or African American         296         18.9%           Native Hawaiian or Other Pacific Islander         20         1.3%           White         1,115         71.2%		No	1,475	92.7%
American Indian or Alaska Native 21 1.3% Asian 62 4.0% Black or African American 296 18.9% Native Hawaiian or Other Pacific Islander 20 1.3% White 1,115 71.2%	<i>89</i> .	Race		
Asian 62 4.0% Black or African American 296 18.9% Native Hawaiian or Other Pacific Islander 20 1.3% White 1,115 71.2%			N	%
Black or African American 296 18.9% Native Hawaiian or Other Pacific Islander 20 1.3% White 1,115 71.2%		American Indian or Alaska Native	21	1.3%
Native Hawaiian or Other Pacific Islander 20 1.3% White 1,115 71.2%		Asian	62	4.0%
White 1,115 71.2%		Black or African American	296	18.9%
		Native Hawaiian or Other Pacific Islander	20	1.3%
Two or more races (Not Hispanic or Latino) 52 3.3%		White	1,115	71.2%
		Two or more races (Not Hispanic or Latino)		3.3%

## **Demographic Questions (continued)**

#### 90. What is your age group?

	N	%
25 and under	45	2.8%
26-29	86	5.3%
30-39	225	13.9%
40-49	416	25.8%
50-59	571	35.4%
60 or older	271	16.8%

#### 91. What is your pay category/grade?

	N	%
Federal Wage System	31	1.9%
GS 1-6	27	1.7%
GS 7-12	737	45.4%
GS 13-15	813	50.0%
Senior Executive Service	12	0.7%
Senior Level (SL) or Scientific or Professional (ST)	1	0.1%
Other	4	0.2%

#### 92. How long have you been with the Federal Government (excluding military service)?

	N	%
Less than 1 year	25	1.5%
1 to 3 years	229	14.0%
4 to 5 years	72	4.4%
6 to 10 years	230	14.1%
11 to 14 years	135	8.3%
15 to 20 years	126	7.7%
More than 20 years	813	49.9%

# 93. How long have you been with your current agency (for example, Department of Justice, Environmental Protection Agency)?

	N	%
Less than 1 year	69	4.2%
1 to 3 years	320	19.7%
4 to 5 years	92	5.7%
6 to 10 years	280	17.2%
11 to 20 years	301	18.5%
More than 20 years	563	34.6%

## **Demographic Questions (continued)**

#### 94. Are you considering leaving your organization within the next year, and if so, why?

	N	%
No	1,185	72.8%
Yes, to retire	142	8.7%
Yes, to take another job within the Federal Government	219	13.5%
Yes, to take another job outside the Federal Government	33	2.0%
Yes, other	49	3.0%

#### 95. I am planning to retire:

	N	%
Within one year	76	4.8%
Between one and three years	195	12.2%
Between three and five years	182	11.4%
Five or more years	1,140	71.6%

#### 96. Self-Identify as:

	N	%
Heterosexual or Straight	1,297	83.9%
Gay, Lesbian, Bisexual, or Transgender	37	2.4%
I prefer not to say	211	13.7%

# 97. Have you ever served on Active Duty in the US Armed Forces (Air Force, Army, Coast Guard, Marine Corps or Navy)?

	N	%
Yes	456	28.4%
No	1,152	71.6%

### 98. Are you an individual with a disability?

	N	%
Yes	190	11.8%
No	1,420	88.2%